1 (C) 2 (A) 3 (D) l. (B) 5 (C)

6 (B) 7 (A) 3 (B) 9 (A) 10 (A)

11 (A) 12 (c) 13 (13) 16 (c) 15 (A)

16 (C) 17 (A) 13 (C) 19 (A) 20 (C)

21 (B) 22 (B) 23 (B) 26 (c) 25 (A)

26 (c) 27 (B) 28 (A) 29 (C) 30 (C) '

31 (B) 32 (D) 33 (A) 36 (A) , 35 (A)

36 (D) 37 (C) 33 (C) 39 (B) 60 (D)

1.1 (C) 42 (D) 43 (A) 44 (A) (.5 (C)

66 (D) 67 (A) 68 (c) 69 (B) 50 (D)‘

51 (A) 52 (B) 53 (C) 56 (A) 55 (D)

56 (D) 57 (A) 58 (B) 59 (A) 60 (C)

61 (B) 62 (B) 63 (B) 66 (D) 65 (B)

66 (A) 67 (D) 63 (A) 69 (C) 70 (D)

71 (C) 72 (B) 73 (c) 76 (o) 75 (A)

76 (D) 77 (C) 7s (A) 79 (D) so (B)

31 (A) 82 (D) 83 (B) 86 (A) 85 (A)

86 (D) 87 (C) 88 (B) 89 (D) 90 (C)

91 (B) 92 (C) 93 (A) 96 (D) 95 (B)

96 (C) 97 (D) 98 (B) 99 (c) 100 (A)

(A) They're putting on safety gIasses.

(B) They’re writing on a blackboard.

(C) They're looking at a book.

(D) They’re opening a box.

(A) A1E1%01E‘3\_17é% x15201— 30121

(B) A1%%0| 5%{10117513121121

(C) A1%%01’111% 5'31. 21%

(D) AI‘E1%0| ’eiﬁl% %ﬂ RM.

01%! safety glasses E81334 blackboard £113

311% 2% 0145’ %’é\* MEI - A1%°1 %’51\*/”EH EM

(A )%A1 2%. 017(171 E1173 EE ?JZ—i% 73150181 %E %’£1(putting

on)0| 011.1a1 O|IJ1 5515331 §EH(wearIng)0|£ 2‘?

(B ) §A12E}, MEEOI E'E Oil £131. 9,!E(writing on a biackboard)

ago] 01143 2:1,

(0)091“;1 \_A1E=150|\_,i112 ELE RAEﬂooking at a book) 23mg: ’33,

(D) @1123 A1%.’%0| M7E1%aI'\_ °'E(opening a law) Eﬁol 01'—|

5'3 52%.

86

(A) There's some bread on a counter.

(B) There are some cups stacked on a tray.

(C) He's washing a knife in a sink.

(D) He’s stirring a pot on a stove.

(A) EEEIEH $1011 I£101 211:1.

(B ) 1% $1011;4 “—4 7H71§10=1 °'I‘—1.

(C) H1171 \*aaEHOHH %% MIL 0'51.

(D ) %X17171A3119JX1$1011 24E I%\*|i|% 513'. 9,911.

01%| counter EEIEH, 71|t1EH stack ‘éﬂ stir ’iﬂ stove

71AE1|°JI1

611% 11.1%“)11’521— MEEE 111%25 "“ EM

(A ) EB. l2:,“1(13read)0| ?.EEIEH 53—1011 21E(on a counter) EEOIEEO “a

(B >117< .\_|01| 221E %A1% 01%% 221151011 £"hﬂ(tray)01|- s'=1%(cui)51

0| EOIXI 0:22; 2%.

(C ) §Ai 9—1—21. 1317(171’21" “'31 SdE<washing a knife) Ego! 01L|E1

§% 510 'E(holding a knife) EQOIj REL

(D) 115101 31E §A1% 0|%% 2%. A1780“ 71AE11?\_|Il(stove)L1 1:."HI

p0)1E0||°1£2%.

3 W-Br

(A) One of the women is seated at a table.

(B) One of the women is closing a door.

(C) The women are paying for some umbrellas.

(D) The women are standing near some chairs.

(A) 01X1% % E1 E$101 EWOH ?x\*01RAE1.

(B) 01X1%2’§ ii §01E% E131 91:1.

(C) 04X1%0| 51% 31% II%314"\_ 91E1.

(D) O‘NEOI BIKE 3155011 A1 31%

01$] pay for 7.31% X|%3151

311% 29.1 01’}:} %’él A173 ~ 1111321 %’%\*/§EH EM

(A) §A12§L 5.1m“ 310191E(seated at a table) o1x17120|x| egg

j 523,

(B) EM 212:1. -E-%.: Elli

52%.

(C ) %\*1 2E1. 01K1%0|% %K|%311

2%.

(D) ’33. WXEOI 951% ZF-EOH kl ?AE(standing near some

chairs) 23mg; @121.

°'E(closing a door) 01X171E01x| DIE

°'E(paying) EOI OMEE

(A) Some posters are scattered on the floor.

(B) Some papers are posted on a bulletin board.

(C) Some magazine racks are being emptied.

(D) Some containers are being carried to a corner.

(A) H1510“ ﬂE1%01 %01I1 EAEL

(B) 7116113011 33—0 EN %01 SL'E1.

(C) @111 71iIEH% 111%? 91:1.

(D) 91% WE 5.17131 2M.

01%| scatter %EE1E1 buuetin board 71mg rack 71iIEH, £151

empty H|$111

ﬁﬂ’é A1%/HH’C§ A1751 - %LH 11%91 $11511 5111

(A) %A1 2%}. EAE1%(posters)Ol Hl’EiOil EDIE 91E(scattered 0n

the floor) 43151171 ONE 2?;

(B) 75.1% §0|E(papers)0| 711M130“ E01 9,1E(posted on a bulletin

board) ”191310152 €13.

(C) €111 3E1. ’SXI 71iIEH(magazine racks); 12119—31. ?AE(are being

emptied) 111%194 Eﬁol EOIII 135% 211:1,

(D) 1173011 31E §A1% 0153,?1 2%. 1173011 %71%(containers)01 E01

XI 9.403 2%.

(A) One of the women is removing an item from

a shelf.

(B) One of the women is making a phone call.

(C) The women are across the desk from each

other.

(D) The women are shaking hands.

(A) 01X1% % E1 ‘301 1111011111%.7i% ﬁg]. 91111.

(B) OiI1% % E1 E101 531% .7211 94111.

(C) 0411%0| i—'1’é!% 71-2431 $31 ”131517— 81521.

(D) 04I1%01 91—1511 ?AEL

01%| remove 711—10421 across from each other 211% D1¥EE1

511% 29.1 01%! %’é" AH‘J — A1%121%’51/§EH E111

(A) EM 2E1 {\jﬂﬂilkl gag iIQ—Ii 961E(rem0ving an item from

a shelf) 01x171E01X| 051% 2E1.

(B) @1123, EEIE El ?AE(making a phone call) 0:1I171 Eolxl

9M3“ 2%.

(C) 753%. OWEN ?ﬂ’eIE 7131111 E1 015—171 ?AEEICFOSS the desk

from each other) QEHOIE 7813;.

(D) %A12'éi. OWEN 915F311 RiE(shaking hands) Eﬁ-OI 011.121

EE- ﬂ‘é €11 91E(h01ding the same book) $301135 2'3.

(A) Some trucks are driving on a street.

(B) Some trees are lining a walkway.

(C) Some vehicles are stuck in traffic.

(D) Some benches are being installed in a park.

(A) iii 5—"; EH71£F=% %EII 9151.

(B) L15- % 1%71 ESJEOH %x|01 61 91:1.

(C) iF‘é‘ 9-; EH71I1'.% i1|%01| E31 S1311.

(D) “Jil '31; 711713—9301 @1513. 91th

0131 walkway Egg vehicle i1%f stuck $1711%31E install

Eilﬁhii

511% Ai%/HH?§ A173 - %21AI%21%E11EA1

(A) A1.‘\_|011 31E %A1% 0|%% 2%. Milo“ 5% % EH(truckS)71EOI

XI EQ—EE 2%.

(B) 73%. Li—E'r 2\*; 1%(treeS)71 Eﬂ‘iml %I|01 A1 RAEﬂining a

walkway) Eﬁolﬁ 5341:;

(C) EM- EEL 31% 11%011 .72'61 91E(stuck in traffic) iFéFOI ﬂow

‘gO—Da 2%.

(D) @123. “Ail 2"; 7H(bencheS)% %%011 ”$13131 91E(are being

installed in a park)A1'E.':12| Eﬁol EOIXI 9:103 REL

PART 2

7

M—Cn Who brought the extra office supplies?

W-Br (A) Ms. Park did.

(B) You can use the printer.

(C) No, I have enough.

01%94 Ainon; E7171X1%1L1&?

(A) Ii1 N712.

(B) £31151 ERIE EH8.

(C) 01MB. ’51 EEEHE.

01%| office supplies A1$§%

TEST 4 87

311% A1—'?-%%% 7114-3 NEE E-E Who 215%

(A) EH. A1$8%% 751% NEW '—T-TL?\_‘XI% % 21-3011 13 MiaiE

47111551?! 9.1%E g-ETMD '3' EB.

(B) SQ B01 21:1, E—E-Pi office suppliesOHkl EVE; 71E? printer%

01%?1 2E1. .

(C) Yes/No E71523, Who EIE-E-OIIE Yes/No g—EOI E7|E31E

2%.

8

M-Au Do you have a warranty on this laptop?

W—Am (A) A desktop computer.

(B) Yes, for one year.

(C) They're on the top shelf.

01 £51 Eékl 9121:1713?

(A) EiIAﬂE E1$1E101|E

(B) 011, 1111111310112.

(C) E“ 9—1 111111011 24013.

0131 warranty E—EM shelf +119

311% HEM 11°1— (HE% %E §§AKD0) Yes/No SEE-

(A) E43 E101 2131, 2—321 warrantyE} laptopoilki E31 71E§1

desktop computer% 018.3.1 2'11

(B) 781%. 2%)6171 ‘RA'EII Er}: 2—3011 YesEILT'. EH12}?1 $011 1151113131

“1 1011 §§‘I‘E 3—1571 E151% Ei%?'iﬂ='§ 73%.

(C) 12M E% 9E. ’é'E-Ql laptopF—i “21%0l E1?— ?rAiEi 10132 0153211

2%. 5531.1 Lﬂg'ﬂ EH 9113171 5521 31 751MB. 5—0171they017l “HE-

011 %%21 a warranty% 1.9% E 310111 12101 % E 9.11:1.

9

W-Br Why is the cafeteria closed?

M-Cn (A) Because it's being cleaned.

(B) Thanks, but I already ate.

(C) No, it's not too far.

?LHélEiol 211 eg em?

(A) ’33-‘— EOIEWR.

(B) 712111317119.1 7S OIUI E11%0152.

(C) 01LIE,JE1X1 ”E‘XI 95013.

0151 fartﬂ

EHE- ?LHMEW %% E39: 13% % Why 2—3—5

‘J'I'E

a

(A) 7551. $145101 ee ee 01

O>o

(B) 1 E101 2%. %%91 cafeteriaOHM Be! 71E§Z1 251%1‘3 ate% 01

E1.

(C) Yes/No %71 2&1, Why 21—51—3011: Yes/No EEOI 571E313

2E1.

010 Lil Fl“

12'-

1o

88

10

M~Au Where do 1 board the train to Paris?

w-Am (A) On platform four.

(B) To see a client.

(C) Six passengers.

11131?! 71i1E 011W E1L15i?

(A) 4% %%H%?=1LIE1.

(B) 317—”.% ”.JL1E1EE.

(C) E31 63.40151.

01%| board (HH, 71i1%01|) E1E1 passenger—éﬂ.‘

311% 7|ﬂ€§§l§ %E Where 25—5-

(A) ‘33. Eiﬂlso" 7|i19| %'1§¢% “F1: %%011 411 %§ﬂ%0|Ei—‘E :r‘iil

”5111' 781% gem»: 34%.

(B) 21%2161411315 2%. Why El-E—E-Oil EH? g‘ﬂOlE 9%.

(C) 5’8 E101 2%. QEE train01|Ai E12! 7%? passengers% 01%

E1 2%.

11

w—Br How can we improve our bicycle sales?

M-Au (A) By advertising more.

(B) He always wears a helmet.

(C) They were gone for an hour.

01%711 "61% 71175171 EH%% %% 3‘5 24%7113?

(A) 731% |2‘1 9:01 SHA'IE.

(B) 1E 21% %E’JJ% M152.

(C) 1%% V33 1111\* %‘.’J X131% Hlﬂﬁﬁﬁ.

0131 improve E3111, 71153151 advertise (131181111

311% DH% éﬂ ”912.4% “r: How 9-5‘:%

(A) 754%. X 75.71 Dﬂﬁ %% 'éitéi% % "E'E-Oil 431% El L35\*01 éHAiai

E ?iilli‘ﬂ E‘JEE %%§EJ° E' 751%.

(B) 3’8 E1 2%}. Ei-E-El icycleOH/K‘l EVS 71E? helmet§ 01%31

-\_

12

M—Cn When is the budget request form due?

w-Am (A) Yes, in my binder.

(B) From the break room.

(C) You should ask Kate.

01161 617561: °.\_1K1|771II?\_|71E?

(A) 01111111111131 9.10113.

(B) $6711%011HR.

(C) ?ilolioliﬂl %015‘J\113.

01%| budget 01W request 3%; due ~817IE E101 961E break

room §Ji|§

311% Rioiki 01%! Ai’é‘é EE When 21-5—3-

(A) Yes/No E7193 When ﬂl-E—E-OHE Yes/No gaol E71E31E

2E1.

(B) ’é'E—El £43315 23. Where EI—E—E—Oll EH55.l %ElOlE§ REL

)

(C ’83. 83M Ellél APSE ”r: XEl-E-Oll ?iIOIEOllﬂl ENEElDi gil’ii

13

war What did you think of the training video?

M-Au (A) No, it wasn't raining.

(B) I thought it was very helpful.

(C) In the manager's office.

E2 23%? NEW Elil-lﬁ?

(A) 0MB, HIE er e013.

(B) OFT< ﬁilﬂiOiR.

(C) UHI—IKi Al$§OlIA131

0l§l helpful $94?

3H“ WW” CHE BRET % What EIE—E—

A|- mg 23 §E2l trainingill tl.=l%O| °Ell$l $Al§l raining§ 0|

I:

O :l

Evil élEl‘EiE Bill. 783-:% E5 Where Bl—E—E—Oll EHEJ game

14

M-Cn Do you have a pen I can borrow?

W~Am (A) When was that?

(B) A receipt, please.

(C) | lent it to John.

~2- H'aa’ 5?- ‘A’AEXI (H51; EE— Z‘EWDO) Yes/No El-E—E‘:

\_

’at ElOl BEL ELEEI penOllAl E’s; 7%? receipt; Olgét e.

€13. Fﬂ% ”'F—‘i ERIE EEO“ éollﬂl Eaiﬂﬁlﬂi ”2'31 3 ¢ 313%

O

T

E

EIX—lio gem (a\_iou ea.

15

M—Au Did the Human Resources meeting get

canceled?

W-Am (A) No, it’s still scheduled for ten o’clock.

(B) Networking strategies.

(C) Thirty of the representatives.

?JAlw'j— §l9|7l ﬁAEI‘A’il—lﬂ?

(A) ONE, JEHE 10M Oll’gilLIEl.

(8) Eli." 4; 52m IR.

(C) 5% 3055MB.

01::I cancel $I¢8l£l scheduled for ~§ Ollxo‘E' strategy 5%

representative 34%

3H: EIQI $13}. 01$§ E-E EEAKDO) Yes/No Bl—E—Er

(A) £15.; :19] $IA 015% % EEO“ Noam CHEF? :0“ qliuzm 54

gl Alﬂg EloﬁH 2.591941% ‘33.

(B) 3’6! Elol 2B. "a'E—QI meetingOlIAl ilﬂl @HIE Eﬁﬁlﬂl

Networking strategiesElE $1“; Gigil SEE,

l

2

oh

(0) ﬁg? '301 2'3, "E'E—QI Human ResourcesOllAi 3113 7%?

representativesg Olgil SEEK

16

W—Br That position's been open a long time.

M—Cn (A) Yes, the door is closed.

(B) They won't be participating.

(C) I hope they hire someone soon.

1 XlEIE 2%?3 HlOl was.

(A) 01L Erol £21 3.

(B) 13% i.él’ilﬁlxl ?éﬁl—Ilil.

(Cl-ElF-1‘7lillgéﬂgﬁ 3H2.

Olﬁl participate ’"élﬂélﬁl hire ngﬁlil

ﬁﬂ’a1 IiEl7lEEll Biol 9491115 Al’é‘ 3.5133

Eff

$- law

(A) as; Elol 2E. él—E—Bl openOlI/k ﬁg 7 Sit closedé Olgél 25;.

(B) ‘é‘M-E-El £43315 E'él.

(C) EB. 2%?3 gﬂolﬂlﬁ Al’é‘é {133% Hékl'E‘oll 5:1 ngﬁﬂQE

ElElE HlEl—‘ZE gilﬁll 94E €43.

HE

17

w-Am Would you like to try a free bread sample?

war (A) Thanks, it looks delicious.

(B) I'm sorry to hear that.

(C) I'll check on the delivery status.

$5; AIME; ‘ﬂé EH EAli‘lﬁlel?

(A) E‘Hélﬁ, 93101 .‘EOII-llE‘...

(B) ?rEl‘é'I—lﬁl.

(C) HH-é? {BEE QESH ENE.

015A delivery HHg status QEH

6H2 §§- Eklﬁll—lﬁi Iilﬂl'é‘lE EI—rE—E

(A) 513. Jkl’ilsc,i “£5 ﬁé’rﬁ t ’él-Eroll 'EJS’Bi'Ellll $ilx—lﬁ —’.‘—F='l€l—T'—

18

M-Cn When will the car be fixed?

M-Au (A) Oh, did she?

(B) About 50 dollars, lthink.

(C) I'll call the shop to find out.

TEST 4 89

ﬂ ¢El—E §in 37751?

(A) Ol.1|-17l1%ll0131?

(B) SOEF—l% 52' ’QLIEl.

(0) MP l 7l7l|0ll ﬂilﬁﬂkl EOENIR.

Dlﬁl fix {FEISHZi find out ”golilil

6ll’é ¢E| APSE“ EL: When Ql—E—Er

(A) ZéJ-E-El germ: BEL

(B) 9’}; EM 2‘2. ’é'E—P—l fixedOllAl 4‘—El H|§% E’él‘ﬁlﬂl 3l0=l 50

dollarsElE 304% Olgil el.

(C) élil. 4-H NEE §E ’él—E—Oll 7l7||0l| EilﬁHkl ‘é‘OlEii'ElDl 535W.

E %El3l1 94E ’éi'él.

19

W-Br This painter’s work was featured at the Holtz

Gallery, right?

M-Au (A) No, at the other gallery in town.

(B) Some retail space.

(C) Several hats.

0| §l7l9| Elﬁol $3 ’"ElElﬂll EAIEICA’K, 1%15?

(A) ONE, AlLll ElE ’éEiEIOiIR.

(B) ‘14—?— ADH 43mm.

(C) Lexi E; 7H9.

01$! feature (278%) HEOIEl retail ADH, iﬂHEI

3H {W 045% E5 S‘Jl Sl—E—Er

(A) ’33. §i7lBl Eﬁol E: ’E‘ElEIOlI EAIEIQJEXI % EEO“ Noel

1 CHE? $01! AILH El: ?EHElElElE §EE Kilgﬁlﬂ 91353 7‘32.

(B) él—E—El greats BEL

(C) $rkl E’% BEL E—Erel Holtzszi $54312: “Ethl ?Miét hats;

0 lg? BEL

20

M-Cn Could you attend the technology trade

show?

M—Au (A) A new computer model.

(B) It was a wonderful performance.

(C) I have a deadline coming up.

7|: $93. t—'l‘=.‘=l=lOll "éléiﬁH ¥Alall0iﬂ?

(A) H ?%El EEé‘ﬁll-IEL

(B) Rial gﬁolﬂoiﬂ.

(C) mam Ewan 21013.

01% performance 43-31

EH2 bilaclil ”Elﬁté- E&éi‘i QIE—E

(A) Elét 301 RE, g—E—Ql technologyOllkl Eel 7%? computer;

0 lg?l 523.

(B) 01%; 301 212. ”£521 shquIIAi ﬁe! 7 Bil performanceé 0|

(C) ear. Eligiloil "éléiéH ear: 9234011 uiaem El7l91 alumni ail

m l-

90

21

W~Am When can we get together to start planning

the awards banquet?

W—Br (A) Be sure to stop at the bank this

afternoon.

(B) Let's meet tomorrow morning.

(C) No, that wasn't the original plan.

?\_ixll% 20w AM jl nee Ale e °'%77l8?

(A) 2% 2§0ﬂ 1‘1”- Eﬁo'mll 53MB.

(B) l-H'Q OPE'OII 'FJLlR.

(C) OlI—IE, Eli NEE :17“ Oll—lﬂoiﬂ.

°i§| awards banquetAl/gél (iii! original%EH2l, E3654

3H2 312! APSE $3 When BlE—E

(A) $4M 3% 22. gee: banquetﬂi wee gee! eater bank

5 01%? 9%}.

(B) £13. £12! Meg El:— 7é—Eroll LH‘Q OlE'OIElE ?illx—iﬁi NEE

%Ei8i1 91% E“;

(C) Yes/No EWEEL When Ql-E—E-OlIE Yes/No gElOI Engﬁillﬁ

REL

22

W-Am There are a lot of customers here at the store

today, aren't there?

M-Cn (A) Maybe a dishwasher.

(B) Saturdays are always busy.

(C) Here’s my receipt.

2% 0i7| 7l7i|0l| —’.-\_‘—‘Elol EngIR, 1%???

(A) Olﬂlél7llll’il7lﬂ.

(B) 5.994% E“); kuig

(C) Oi7| Ill °é$§olﬁ

Oiél dishwasher M7lkil’37l

ﬁne é‘elol “Est—S-Xl 015% 29.!le 1.17} $45.3

(A) 61‘; E01 Q'él. "E‘E—El storeOlW 7.:th gag Eggpﬂ 5M

dishwasheralE 11%; 01%? 273+.

(B) 75:3. 2% 7l7lIOll é'elol Egg)“; E5 ’é'E—Oll YesE ﬂéﬁ iH E

8°52 sole! HlﬂElE ORE %Elt‘al:1 940m; QEL

.\_

Oi “£3 REL ’é'E-El here; t3; OI-ET‘BJ 523.

(C)

rﬂ

23

M-Au Will the musicians be set up by five o'clock,

or are they arriving later?

M—Cn (A) He's a football player.

(B) They'll be here at seven thirty.

(C) Brazilian folk music.

%‘1l7l%~8— 5A|7JlII Baum EILle, Oll—IE LE0“ Eih'lelR?

(A) IE 5;? ﬂ—“POllR.

(B) JEQ 7M 30-E—0il E’HELIEL

(C) Eal’él 91%‘llolollﬂ.

OiEI folk music 'ﬂ'eﬁ%9l

sue E‘3l7lE0l ex IIgL—xle— m ElEE

(A) gem grams 22+

(B) eats WI EHI7l E'Il ﬁe LlEOII EXE’IIE r: LIE," Elm

Oil ZLE— 2m 305—0” EZlalF—lﬂi LiEOII 22:anth :eH E e- IE.

2% Eﬁiﬂgeg git.

(C) ?..M “12% REL Q—E—Ql musiciansgl E—E-Eiﬁ EEOI 9r”?

musicE 0%? REL

24

war What do we need to bring to the workplace—

safety orientation?

M—Au (A) I saved my work.

(B) Yes, her application is impressive.

(C) Didn't you receive an e-mail?

EP‘EWJE iQEquHIOIAJml ??JE 7lXi7l0l 6MB?

(A) °E'E 3le °l0lE EIMRE.

B) I, EIEIOIXIEM—t— ﬁlo n'a’loie

(C) 0||1l|°I E 32mm

OiEI workplace 5&3 E’E'Ei safety EVE application IlE-KH)

impressive 1’5" 311% receive “ElEl

Sll’é1 iﬂlﬂlEllOléiOll': T91E 7lI‘l7l0i E’Il-E E—E What EI-E—E-

(A) $3.4} EE 9%}, EE— l workplacex E" safetySlla “loo OI‘Q—‘E 5%“?

woeri savedE Olgél' 2%!

(B )Ye5/No E323 What EIE—EOIIE Yes/No EH01 ENEEIE

2'3.

(C)QX1E|}.2EI°1I\_IHIOIII\10“ ?%E 7lXi7l0l ENE E—t xa'—F-'\_-0ll 0|Dl| EE

5 HmENE E201 $EII—‘li EESl—Tl ?l—EOE'O 7“ El.

EML

25

W~Am How did you like last week’s seminar?

W-Br (A) l was out on holiday.

(B) Yes, certainly.

(C) A financial planner.

XIHE AilﬂlLiE 0155MB?

(A) ﬂ-E7l‘3l0i3.

(B) 01LEEOIEE.

(C) XHEEﬂIAWlE.

3H”: AllDlLl7l Ol‘ﬂiEXlE? ““— How °l—E—E—

(A) ’Es‘El. Allﬂll—Wl OiHHEK IE E—E EEO“ °7lO‘ElEH DEE “’EI IEE

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(B) Yes/Nn E7} 23 How El—E—Eroil': Yes/No germ EJI—aIae

sail.

(C) E8 301 RE. E” IEI seminarOlIAi ’El’einE E’gélﬂl BlOi

financial. plannerE Olg-E’ SEE,

26

M-Cn Didn't Mr. Jacobs ask us to call him before

the staff meeting starts?

W-Br (A) Cut the paper in half.

(B) We have talented employees.

(C) Yes—we should call him right now.

IlIOIE-A Ml7l x—hcil §l—°—l ME Boll Eilélﬂlﬂ E'ilﬁlll °—"i£|-iﬂ?

(A) EOIE Htﬁ IlEMlE.

(B) ealom age MaEOI OIeLIEI.

(C) Oll—IIE HIE 10l|7l| ﬁiiallol Sllu.

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(B) Eng Elol REL El-c9-l staffOlIkIE HIE? employeesE OIO 9%

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(C ) "é‘él. KlIOIE\*

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‘JElEHOF P\_lElBi 35—7 l’gEE EiERiOE ’S'él.

27

M-Au Which brands of computers do you sell at

your shop?

M-Cn (A) At the shopping mall.

(B) I only do repairs.

(C) Thanks, it's a new one.

DHZSJOIIH 015i E11194 ?EHE EMILLR?

(A) AEEOIIMR.

(B) X15 $943 ELIE}.

(C) 1n H43, AMOILIIE.

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(B) €13. EtﬂﬂﬁlE EEEiQI EEJEE EE EEO” Xl’dE ?€le Eﬁlﬂi

FJDHE 6le ESE EEIEE Eilﬁlﬂ ?,lﬂ ’éi'él

(C) EEﬂl ’gﬂd‘éiE sail

28

W—Am Why don't you print out the slides so we can

review them?

M—Au (A) They're already on my desk.

(B) It was working fine earlier.

(C) A few of us will be late.

Emu; Equ/q 7.:1E6HEL 7“ OlHHE?

(A) Elli m: “loll “OLE.

(B) OWE" HEs’IﬁOiO.

(C) °EI E55; NEE x—E JLIEl.

01?] review EEEiEI

TEST 4 91

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A) E. EE. 3H kl EEoiXiﬂ Illﬁi‘lE" 'EOil Elli "Jig °iOli “Dim

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(B )Eé E01 2%. EEEI print outOiiAl EEIEUIEE

was working fine earlierEiE REE OIEE 2.3

(C) “Elli éliil‘éiE 2EEE—15H EEOIIE 3dE ESiE" ENE 011 EEI E

E2 C ix

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29

M-Cn Do you want to hold the reception in the

conference center?

war (A) No, the twenty—third of October.

(B) My client and his manager.

(C) Do they have any dates available?

EIP-léloilki E’E'ElE OIIAIK‘A'ELiUi?

(A) Oil—IE, 10E ZBEELIEI.

(B) xii 17—.“ﬂi DHLlX‘lSl.

(C) OIEE 4‘- ‘RAE Elli” ?ALiR?

Olil available Ol-EEE NlE

ﬁne: §I° l’gollld EIgEaIE 7H;IEIx|E EEEAHDO) Yes/No" 25—2

(A) E45 E01 23 "E 94 he Ld the receptionOiIA-l Eel 7I-E75.\_i EM}

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(B) EH5 E01 2?; 2-3-21 receptionOiIkI 01%; 7%? My client and

his managerE OIEEJ 2%!

(C) 733. il—i’éiollkl EEEIE 7HLIEKIE— 2"“ "E l 25ml mEJEI mOl

EB E QIE OIE 7|EE EWI ?AEII EIEI'J’ 'EE ’5;

[mm

30

M-Au I don't think we've budgeted enough for the

construction project.

W—Br (A) No, it’s a right turn.

(B) The glass and steel suppliers.

(C) Let's check the accounts again.

I'IE EEPi 14E EE'EOila—EEEENIHEEO‘BWE91111”

7I€IL|EL

(A) OlI—IB EEIXJOIOlIR.

(B ) EEIRIEE 'EIE‘Eillﬁll-lﬁi.

(C) il7llE CHI 7.4%?" EAIEL

oIE

budgetoliﬁlE EEEHZI construction 6%! supplier

EEEilI accounts ilﬁl

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(A )EHE Ellis" J?.iE 2E

(B )

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EEYJ Oilﬂ‘E E‘Eﬁixl ?awﬁiil 917.3% ‘JE’ﬁ C EME-

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steel suppliera E 01-8-33 23.

(C) ’S'éi. Ex—‘lEDiIa—v— ”E9. OlI’I‘JE E'é'ﬁixl “E9135 2IE'QI EH—E-Oll

EINIE CHI EEEWEH Eil’ilo E'Eﬁiil 9193 EEK

0.9

92

31

M—Cn If the parking area's full, where can I leave

my car?

W-Am (A) Forty-five minutes ago.

(B) Our supervisor should know.

(C) More than a hundred cars.

Eil’élol E4 iiE xII iIE OlEIOiI End EILtSl?

(A) 45—5— {1018

(B) EEIWi ° 3'. 2E 7MB.

(C) ii 100317} EELIEL

OlEI supervisor EElXi, 45%

ENE Eil EiE EE Where WE:

(A) ’E-E-J—li QlﬁiE 2%?

(3) EE, 25-? EAE ”Ft EEO" Elam” CET— ulE 7‘IEH31 $317519

a EIEIQEE 733.

(C) EM EE 2E. EEQI carSﬁi EEO] ENE carsE OIEEl 2E.

PART 3

32—34

W—Br Hello. I'm staying in room 509.

32:33l wanted to use the hotel's indoor

swimming pool around seven this

morning, but my room key wouldn't open

the door to the pool.

M-Au I'm sorry, but the pool’s only open

between the hours of eight A.M. and eight

P.M. If you go between those times, your

key should work.

W~Br Hmm, I’m here on business, so I can only

exercise early in the morning.

M—Au Well, 34you’re welcome to use our fitness

center. It's on the second floor and it's

open 24 hours.

w-Br 34Great—that will allow me to exercise

before work.

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ELH EE’élE OlEélF—III'. ?ﬂEEilo ‘1” E&- IE 45% "o’EOI

EEIXI" 5M3.

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E, 047l EIEiiE 7lEi Oi’éi °e'—l?\_l SEE? 53,1013.

El E'A’gE OIEEHHIE. ZEN»;— °"' 24JLI?\_l EEELIEII.

01 EE'I-lP—“EPI ’I‘Joll EEE #- 21311019

Ol-Erl exercise EEEHZ i

32

Where most likely are the speakers?

(A) At an airport

(B) At an office building

(C) At a shopping center

(D) At a hotel

ileE-E— OlElOll 9111'57}?

ﬁne Eiil l-Hg Ettj - EH3} 35-3—4.

[Hit EELEOH Dill” Ol’El 7M§ Eté' "a'l-H ¢§§§ Olgﬁlﬂi—Ti ﬁﬁEEll

'3 ENE 3.:‘5'73 E—OI ?\_l EEEHI wanted to use the hotel’s indoor

swimming pool around seven this morning, but my room key

wouldn't open the door to the pool)\_T|\_ 6E Zdﬁ go} §lI|%O| $3,!

E 78—4—5 §%%% "S 4‘— ?AEl. EElEMl 783% (Diolf—l.

33

What was the woman unable to do this morning?

(A) Open a door

(B) Make photocopies

(C) Find a taxi

(D) Process a payment

01Xl7l0i’é‘0ll 2’45 31915.1 °a'8 DAMN?

(A) E— §7|

(B) EMSPI

(C) 54M ¥7l

(D) ?EWI ilEl3l7 l

01$] process ilalﬁlﬂl payment ﬁlll, 74%

all’é1 Ail—ﬁklii 3.1% - (Pile—l Elli

EHil ZEEE—Oll 01Xl7l OPS 7Al§ Eil' \*E'LH ¢%‘§% Olgélﬂiil éﬂEﬁll

“oi EAIE Zr—gixot EOI °.\_t gﬁEKI wanted to use the hotel’s indoor

swimming pool around seven this morning, but my room key

wouldn‘t open the door to the poolm 5M3“ £53 (A)0|El.

34

What does the woman like about the man’s

suggestion?

(A) It accommodates her schedule.

(B) It is affordable.

(C) It will help increase sales.

(D) It will reduce commuting time.

04Xl7l ‘EiIlEl Illitoll EHFBH EII%Ol| 201 SJ 31% —‘?—A9\_'7l?

(A) ?al’é‘oll EJEEL

(B) 7l7—10l x—i‘é'ﬁlil.

(C) “Hg %EIE Ell E§OI E ZJOIEl.

(D) EB l|?J0I 201% ZJOIEl.

OlEI accommodate Etiﬁhﬁﬁlit affordablei7l’ﬂol)§i‘élgi

commute §3lﬁl

aH’e—i- Hl—‘tlkléoi 33% \* Oilxl'7l Dlﬁ-Oll £01 3.1 Kll‘Li Mil

‘Eixm 1?— H,\_1Ml| EHAlOllA-l «3&3; OlgﬁlEKyou’re welcome to use

our fitness centerm EBlEA‘I @Agol 2%0” RAE 24AM oéﬁiélﬂl

(It's on the second floor and it‘s open 24 hour5)Il\_ it Eg0“ 01X}

7i gem 7Soil %2 3? 910i Jé-\*§iﬁl(Great~that will allow me to

exercise before workm ﬁSE'f‘: 53% (A)O|El,

35-37

W-Br Thanks for meeting with me, Kenji.

35I wanted to check to see if our

supermarket is ready for the upcoming

holiday season. Any updates?

M-Cn Well, we always have a lot of calls from

customers with questions about preparing

their holiday meal. 36This year we’ll be

introducing something new—customers

will be transferred automatically to a

holiday hotline to have their questions

answered.

W-Br That’s a great idea. Who’ll be answering

those calls?

M-Cn 37I was thinking of assigning it to Peter

and Maria, since they have a lot of

experience. 37I'll go talk to them now.

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%% 13'740 “-113. :L EEIE #7l “AME?

JIIElsai nlElOlOIIHl 3%: Hieewi g'zlélﬂ 91013. 73%!”

EELIUlE. Ila 7M1 0I0i7lr3l25.

HER

01$! upcoming El7l$E prepare§HlalEl transfer

(353%) Elﬁélﬁl assign ( 51%) HH’gBlEt

35

What are the speakers getting ready for?

(A) A holiday season

(B) A corporate visit

(C) A renovation project

(D) A company picnic

ENEE $910“ Elltilélﬂ 91E7l?

(A) g”:

(B) 7% ‘étE

(C) 7HE-’i‘- gkl

(D) Elkloiﬁil

Olil corporate 7m renovation 7HE$

TEST 4 93

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[Hit itﬂlflollkl Oill'7l 'ElXiOlPll $El #Elﬂliﬂol CURE g’éoll EH

Hl7l EIBIEII Emlﬁlﬂ élaiiIZKl wanted to check to see if our

supermarket is ready for the upcoming holiday seasonm éﬂﬁ

i ’éﬁE (AlClEl.

36

What new feature will the supermarket introduce?

(A) A cooking class

(B) A gift—wrapping station

(C) A delivery service

(D) A special phone line

?Itiﬂlﬂoi Elli? Aiii—Er 7 lee 5119179

(A) EEl me!

(E) {BEES El—i

(C) HH-é} \*‘iHIA

(D) eee ﬂilﬂ

Olél gift-wrapping EEE’S delivery HH-fS-

sue All—tilllil glad ~ #Elﬂlii'ol E942 AllE—E- 7P5-

'E.\*7Ei7i [Hit §E¥0lll~l EBHE AHE-E- 7E4 Ealil oi|§(This Year we’ll

be introducing something new)0|Ellll \_Tl\_7\_.HOl BEE 3m xlg

9: gig italﬁlgé E75511 E2 E l EEchstomers will be

transferred automatically to a holiday hotline to have their

questions answered)1 ﬁg: 5.43-8- (D)Ol|1l.

» Paraphrasing [HEM holiday hotline

4 73391 special phone line

37

What will the man most likely do next?

(A) Pay some bills

(B) Create a calendar

(C) Talk to some colleagues

(D) Reply to an e-mail

'ElXI-‘E egg 519% 831%? l?

(A) ﬁltt3i7|

(B) eve WI

(C) §§01l7il 0|0i7l3l7|

(D) OIEHI‘el E3391

Olﬁl calendar %5 colleague %3 reply to ~0ll g‘é'ﬁl'li

ﬁll: AllPr'AlEZt Eta} — ‘eiﬁl7l I1l~%0il 2\* 39%

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was thinking of assigning it to Peter and Maria)0lElE}\‘l NEIL 7i

A1 oiol7|elzjicwu go talk to them now)\_T|\_ éﬂoié gee (C)OIEl.

94

38-40

w-Am Hi. I’m renovating a room in my house.

38The wooden flooring's scratched in

places and I'd like to repair it. Do you have

a product that I can use for that?

M-Au We have several stains to repair

scratched flooring, but 39for durability, I’d

recommend the Kilgore brand. Applied

properly, Kilgore products last a long time.

W-Am OK. Thanks! And how can I be sure the

stain will match the floor color?

M-Au Well, it comes in all the standard wood

colors. 40I can give you some color

samples to take home, so you can check

before you make a purchase.

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0i§i renovate Hliéﬁiﬁi scratch ail stain 3W1,

i—H—K‘éL 9.4% repair —+—El3lﬁl durability LHFUS

recommend ﬁﬁélﬁl apply HiEEi make a

purchase :rlDHilEi

38

What does the woman want to do?

(A) Replace an appliance

(B) Plant a garden

(C) Repair a floor

(D) Paint a wall

OWE EME SUI %3|~'E7i?

(A) 7 HERE milﬁiﬂ

(Bl £49.30“ Ll—‘ti ’el7l

(C) Uh?— ¢Elél7|

(D) E11 289!

0iii replace miiéiti appliance 7P‘JXiIE

We All—‘tlklii 3% ~ (Hilﬁi’éﬁl‘E Ed

EHEl iE—‘tloilki OWE I-iElHiElOl ﬁﬁw {Faiéll a‘z'EllThe wooden

flooring’s scratched in places and I'd like to repair it)\_T|\_ ?HEE

eee (C)0|El.

39

Why does the man recommend Kilgore products?

(A) They are easy to use.

(B) They are long lasting.

(C) They come with a warranty.

(D) They are safe for the environment.

‘ElWi 5a'IlOi Iil%% ﬁﬁélE 0|$PE $ﬁ‘ﬂ7i?

(A) Al§8l7| ﬁlil.

(B) 2E“ ?\_Hll.

(C) Eng ea RiEl.

(D) 53730“ ?JEﬁlEl.

oiii warrantyE%M environmentié4

3H9 MW“? 33% - 'a’xlgl 2101 Xil§§ $E3HE 0h?

HIP} ’33 WIH EHAiOlIkI LH-Tl’é‘é‘ ?JEHME ’a'I'. EEHEE 3:55.370J'1l

(for durability, I'd recommend the Kilgore brand)\_T'\_ @103 73";

E (B)0l|1l.

” ParaPhrasing EHilEI durability -) g'élﬁl long lasting

40

What does the man offer to do?

(A) Demonstrate a product

(B) Contact a manufacturer

(C) Look for a contractor

(D) Provide some color samples

'ElXiE 519% éwﬁlﬂ IilﬁlﬁlE7 l?

(A) Ill§ ME

(B) Illéﬁlitil ﬂit

(C) 52%| EM

(D) t." 42% Xil-E}

0|$| demonstrate Alﬁélﬁi manufacturer Illiogill contractor

53ml

?HE- All-‘tlkli‘i ea: - 'einBI Xil‘ﬂ Mil

IElxl'jl' EllXIE—‘l EHAlOiIH ﬂoll me M ”21% E —’i‘— ‘RlEl(| can give

you some color samples to take home)\_T'\_ Xll‘iiiilﬁ ”533% (D)

OlEl.

» Paraphrasing EHsilE’l give you some color samples

4 J‘o‘ElQI Provide some color samples

41 -43

M-Cn Hello, 41I'm interested in the legal services

your firm offers. I own some cafés, and

42one of my competitors just put his

coffee shop up for sale. I’m planning to

buy it, but I want to avoid any mistakes in

the contract.

W-Am Of course. We have several qualified

contract attorneys on staff. Let me set up

a time for you to come into the office this

week to talk with one of our lawyers.

M-Cn Great. But 43would it be possible to have

the meeting online? I’ll be away in San

Diego the next few days for a relative’s

wedding.

‘el ?J'éétAllﬁ, ?IAlOllM Xil-E‘SlE 51.1% klﬂlﬁoll EQOI

‘RlﬁLIEl. K15 751% 51"; 7H $9.551 ?lEEll ’é‘éﬂill 3M7}

?lﬁlﬁé 2311'. El LH‘ERME. IJH‘eliF @ZlOIKI'FJ 7ll9-i‘g9l

\* 455 High"! ﬂﬁLlEl.

0=l JESSE. 75h? §Oll 9%? 71H ?ﬂ-E— uiklﬁol 0%! 531019..

OIHJ ?F-Oll Iii] Al—‘tl’goll Eﬁi HEM "3.1 5’51} EElﬁlEE

Alli—g- ZEJSH EEHIR.

El iS—Ql—llil. 13$“ Eﬁl‘ﬂ 3l2l7l7|§§71l37 E3! ’a‘l—Eél

Illl-E-Oll [HE EE‘J MEIOIIOIE 7 PER.

01$! legalEEQl competitor’cig‘ﬁliil contractﬁi‘iilki)

qualifie Toréal attorney EiAl relative 7373

41

Why did the man call?

(A) To discuss an advertising strategy

(B) To inquire about a loan

(C) To request legal assistance

(D) To update contact information

'ElXi7i "Jilii 0|?rE $9d°d7l?

(A) E!" 3:132 Eglglaﬂ

OJ— L—IE

(B) EH§% E—EI

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Olil strategy 73%? loan EH;

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(I’m interested in the legal services your firm offers)\_‘.1 éﬂﬂ

€433 (C)0|El.

» Faraphrasing CH§l2| legal services

~> 7832i legal assistance

42

What type of company is the man planning to

purchase?

(A) An accounting firm

(B) A bookstore

(C) A travel agency

(D) A coffee shop

TEST 4 95

‘ElIl7l UH—1‘— oti‘il \*4? —.'6|: 2N0 EE ?%‘ﬂﬂ?

(A ) Aﬁlﬂlﬂ‘ﬂ

(B) A‘lE

(C ) 013M

(D) ?lﬁlﬁ

6H“ Ailb‘ lit 12% - ‘elIi7l Dil-ﬁt-ﬁlﬂif 5W2! 9r“

'Elxl7lx1 EHH EHAlOllAl Eﬂﬂﬂl ﬁll-l7l 7iEIEtE E311 LHE‘KEKWE

of my competitors just put his coffee shop up for salelﬂt, IJHEQEt

gamma merge AEI—f—E Elam ﬁtﬂl'm planning to buy it, but i

want to avoid any mistakes in the contract)1 ﬁg 785% (D)

0|Ei.

43

Why does the man ask for an online meeting?

(A) He will be out of town.

(B) His car is not working.

(C) Business hours are inconvenient.

(D) A location is difficult to find.

EIPlEElOI §2| IE Ee‘otOlOEE—‘Bd‘ﬂﬂ?

(A) 0| Xl‘iloll “E 71OIEi.

(B ) ii7iﬂ’80ltl.

(C ) EEMMl EEﬁlEl.

(D) “WE ?Ui OlEJEi.

01E inconvenient EEE location Eil, Elie

3H): AiI—EAlE EE - ‘elWl Sam §|° lE BEE 01%

'elWl UiKlEl EHAiollAi EEPE §|°|7l 7l—EIIE , E551 EEM [[H

3-0“ ”1% %‘.’J LHEIOlIOlE 7.\_H’.|-(l ll be away in San Diego the next

few days for a relatives weddingﬂ Eﬂlﬂ EIEI RE 0i%— a EEKEE

i 75433 (A )OIEl.

» Paraphrasing EH§l°i away in San Diego

-9 ’SEQI out of town

44-46 3°J [Hit

M-Au 44Marika, Kenichi—welcome to your first

day of work at Willow Hospital. We're glad

to have experienced nursing assistants

like you join our staff. Today we’ll go over

hospital policies and procedures. Any

questions before we start?

M-Cn l have one. After today, will we need

identification badges to get into the building?

M-Au Yes. 45We’ll be heading to the security

center later today to get them.

W-Br 46And is there a designated parking area

for staff?

M-Au Yes. Employees should use the West

Parking Area only.

W-Br OK, thanks.

‘Eli UlEIE, ﬁlo OliI—EE°° H°J :JOlI 5“ EEPLIA 7“: EJ‘S'E'LIEL

01945-7 ET: 09:3 JE ?\_— x“AlaX 451E EA|7il EIOl

7|”\_“|-i|ﬁ. 95 a: oté'E em EIIE Erdﬂ7i'éLlEt.

\*I’Slﬁl7l 7510" 8—3? 31 9.10 llo?

E2 °'$i—|El. Ea OI—T-E7 101% IEOPFL‘iE ﬂ—E-Zs—‘OI

EEOH—LE?

E1 Oil. ﬂE—a- E2 319.— Olﬂl7lE?\_l ’lﬂElﬂll ’a’ ELIEL

01 Jill'— EIE Jil’“ ¥il-‘I‘9lol RM”?

E1 01L ”SEE H55 $73? ”JklgéHOF Ell—lEl.

01 1% E7 :lAlEll—lﬁl.

Olil experienced: EE iEE nursing assistant

BEEN policyHO E 785%” procedure EXl

identification NE head to ~E 7H3 designated

IIEE employee HE

44

Where are the speakers?

(A) At a hospital

(B) At a restaurant

(C) At a factory

(D) At a grocery store

ileEE OiEIOiI 91E”?

(A)o “H

(B ) ME:

(C )3

(D )AIEEX-l

EHE ﬁiil LHg Earl \_ Cll§lo “A

CHE 2733510“ ‘5.th t7l EliElELSEl ”loliIE §E3lﬂi EEE \*4 E—EE

gimélEHMariko Kenichi—welcome to your first day of work at

Willow Hospital)\_Ti ”\*Gl— adj £0} ERIEOI RAE ’élAE IEi").\_J°I:l°

E? ?,lllt. [flaw EEE (A )OIEl.

45

Where will the speakers go later that day?

(A) To a conference room

(B) To a warehouse

(C) To a security office

(D) To a fitness center

iiXiEE 0| E I—l%0i| OiEli E 711W?

(A) Eleie‘

(B) EE ’31

(C) §ng

(D) EM;

01% conference ilﬂi warehouse Em

éll’t1 All—‘ﬂléi Ed ilKlEOI LIED“ EEA

'Ele 10| EHil EEEOIIM SEE OlEEl ecu ﬂElOll E 31(We’ll be

heading to the security center later today to get them)0|Eil iii

3 EEE (C)0lEi.

» Paraphrasing [HEM security center

L 4 x3E2! security office

46

What does the woman ask about?

(A) What the safety procedures are

(B) When a work schedule will be posted

(C) How to operate a machine

(D) Where to park a vehicle

01Xl7lx'EE AEE‘i' OJ7l?

(A) EO} Eli}

(B) EEEEOI HIAIEiE API

(C) 7|7I| HEP;

(D) Eil’é'é

01E vehicle ilé'l

BHE Ail” Tug mat — oqxi2| gig Mi,

04Xl7l’3d t'J'IH EHAlOlIA-l NE Xléi, ?.EiHIEiol °J'-I|(And is there a

designated parking area for staff?) ECAEJ EE—E-(D )OIEl.

» Paraphrasing EHElQI parking area

-’ EESI Where to park a vehicle

47-49

w-Am Juan, sorry to interrupt you, 47‘49but

there's something wrong with the

electronic locks for Eun-Hee’s office and

the meeting room next to it. Whenever

you lock one of the rooms, the other one

gets locked too.

M-Cn Really? 47It should already be fixed. 49Eun-

Hee told me about it last week, so 43! had

one of my maintenance crew change the

wiring over the weekend.

W-Am I was there this morning. Would you mind

going to the meeting room now and taking

alook?

01 Elke 6H6HA1E|I° lElIIDJEEI Al-I-E ElEEI°I\*'°I"JXl“

n)!

'EEXIOII —.-.-Kl|7l 31012. E EEE

E7 MIR.

'El JSEOIO? EN ¢EIEI‘31010l3IE-Ell. EEHMH—T—OIIJ

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HPFElﬂ §ll7iEo.

01 Xi|7l$E0lE 717I7M'Q'A0lﬂ. IIEEIOIEOlWlM-E El

ZEEEHR?

:ELHHDHZ} ElE H'E

01E interruptt'leHéiEl electroniclock {Wei EEEiI

lockEﬂEl fix¢E|6lEl crew(<.=:.'7ii|° a'élE) )E,2E

47

What are the speakers discussing?

(A) Some broken locks

(B) Some missing equipment

(C) A department purchase

(D) A floor plan

EIXIEE 5.1910“ 2JEsH 0i0l7 IEIE l?

A) 135% e'ae'il

(B) w. EHI

C) “Ai-TWHE

D EEE

H

.I

01E equipment’é'lﬁl purchase :i'DlKE) floor plan EEE

oHE Jill LHE EE - Eliilﬁl ?F—Xll

017W l EHsil EHJE—mlki §|°I“—l EXH—l EEIo'iIOll Exll7l ?AEl

(but there’s something wrong with the electronic locks for

Eun- Hee’s office and the meeting room next to it)16 .\_ lEOiI Ell

7} EN ¢EIEI'3'AOJOl 5.\_Hll(lt shouLd already be fixed)DJ [HEIE OIOi

'-l7l\_T'\_ 911% ’S'E'E (A)0l'1l.

48

Which department does the man most likely work

in?

(A) Human Resources

(B) Legal

(C) Maintenance

(D) Sales

ENE 012 EMOlIM EEﬁliilE7 l?

(A ) O'Al—‘ii

(EDEEE

(C) tlEI-I-

(WEE?—

3HE All-‘fJJxlE' EU - ‘EJIl7l EEBlE 1-H

'EI'Il7lI IW" 1'3 Elt' x—lEOlIHI HHAJE HFFEI’E AliiEHI had one of

my maintenance crew Change the wiring over the weekend)1

EOE ”SEE (C)0l'3l.

49

What does the woman imply when she says, "I was

there this morning"?

(A) A schedule will be revised.

(B) A problem was not resolved.

(C) An explanation is not necessary.

(D) An appointment ended early.

04Kl7l “Iil7l SEE OlE 7i7| M91013" Ell E'Bl: OIEE $91°J7l?

(A) EEOi BEE 710M.

(B) Elil7l SHEEN ?é‘RIEl.

(C) EEOi ER mill.

(D) oer oINII Elﬁn}.

—I—u\_ E—l

TEST 4 97

01%| revise Egﬁiﬁi resolve 8H§6lﬁi explanation £53

appointment ”+$—

ﬁﬂ’g Eixigi QIE Ei‘li \* RE 01%.! 7i7i KISdEH‘: ?JQI BE

017%” ’31 “.JMH Ei'iiioilki Eigl’éi 7‘ agiloii EXiI7i $3,15ch ere’s

something wrong with the electronic locks for Eun—Hee's office

and the meeting room next to it)\_T1 Six}, 'EiXi7i §§|7i :L O|0F7i

E 3M 3.53% Ki’dé’i ERIE! 549.110in! Hﬂﬂg EFF?“ \*Ii’iﬁiiEun-Hee

told me about it last week, so I had one of my maintenance

crew change the wiring over the weekend)ﬂ Tit “E’Oil EH?! g'éiol

2% 0135.13! ’éiEi’éiilOii END} 94% ?JEUI $|3H ?\_i “‘Eiozig 9:? 4‘— °‘Ei.

ELEM §§E% (B)0|Ei.

50-52 3?\_' IZiiii'

w-Br Hi, Laura. Did you hearthe news? 50Our

company ordered adjustable desks for all

of the employees here. This way we can

work either standing or sitting.

W—Am I’m happy to hear that. 51I just read an

article about adiustable desks. It said

that standing at work is good for people’s

health.

w—Br That’s right. 51Standing more often is

definitely good for your back. Iwonder

when the new desks will be delivered.

W-Am Let's ask Min-Soo. He's in Purchasing and

he might know.

W-Br Min—Soo—52Laura and Iwere wondering

when the new standing desks will arrive?

M-Cn l was just looking at the delivery order.

They should be here next week.

011 ‘Lt'éﬁikiiﬂ, Eat. AA! Egﬁoiﬂ? iiklollki WI ’51 Elﬁ-E-

i'iﬁll Eolé’é Egg ?%E-élltﬂﬁ. 131% MM 3%? ¢E

943. ‘BJEOi/Ki 24%? 4-E 910151.

012 EDIE AMOIHIE. EDIEQ ﬂéloil Hit 7N; Ei-E‘

gi‘RA‘OiR. Aikl °a'6lE ago“ §le ER.

0H ENE. IFF- ‘QOikIE Eigel ﬁlEIOiI 30B. AH i—."é!0| 0.1111

Hlié‘é'xl SEEMS,

01 2 FJ—f—Oilﬂi Eoiﬂiﬁ. ?DH—‘ill—Iﬁi “£31 91% 7MB.

01 1 E¢F§Eiﬂl ”.1 AH AWE; \*—.“’80| mil Eali‘xl gang.

e 55% HH—és— eee in 2191012. Ei% ea gee ELIE}.

013i adjustable ixaﬁ é‘ﬂE article 7N definitely

it’é‘ﬁl deliver Hﬂéﬁiﬁi

50

What did a company recently do?

(A) It hired a new executive.

(B) It renewed a contract.

(C) It expanded its cafeteria menu.

(D) It ordered new furniture.

98

(B) 7i|9i% éﬂiﬂﬁi.

(C) :r‘LH’ei'éi [Hiﬁg Eﬂﬂi.

(D) Mi 79%?F-FE-éitﬂl'.

Oiél executive °:i%, 334%” renew @ﬁlﬁiﬁi expand EEIEi

3H2 $11511”? {'LEE \* iikiqi EIE ii "a'

041i 10! ﬂ ”.JMH [HAiOiIM Eikioilki {-0895 i—Wg ?F—Eri’ir—HOUF

company ordered adjustable desks for all of the employees

here)I'\_ EM)“ 232% (DiolEi.

» Paraphrasing EHEi-SI adjustable desks

-> Xci'éigl new furniture

51

According to the women, what is the benefit of

a change?

(A) It will be good for employee health.

(B) It will lead to staff promotions.

(C) It will lower production costs.

(D) It will enlarge some office space.

OWEN RISE, “Jim ’éi’éiE $119.17}?

(A) El-E E730“ 3% atom.

(B) 1—in gﬂﬁ Oloi’é' 710M.

(C) want inoi’é' ZdOiEt.

(D) Ah'j— 43-301 2731;! 330M.

Oiél promotion €78 enlarge it’élﬁiti

ﬁﬂ’g AilﬁAF'éi ?ﬂi - EiiP-i ’35;

0N iEI EHAiOilM EOE?“ awe Ai-gﬁiﬁ AW 2%? {FE RAE EB;

E ﬂit? ﬂee °ai 4% 94% 0M Di Aw ?aiﬁind ?Jéioil g-EiE 7

ME EiiﬁF—Kl just read an article ~ It said that standing at work

is good for people's health)1 iﬂl om10| Xi—ﬁ C‘E'OM‘IE 31am;

EKStanding more often is definitely good for your back)D4 ggléji

Et. ﬂiiikt “dim 3% E73011 %% 31%!% °ai 3% RAE 733% (A)0||'—i.

52

What do the women ask the man about?

(A) A budget

(B) A delivery date

(C) A seminar

(D) An upcoming holiday

OWEN 'EiIiOiPii EOE 31% 51,6379

(A) one

(B) HH—S—‘é‘

(C) HIUII—i

(D) EWEE $92

01$I upcoming CURE, 3':- 9%

3W2 Aii—tr'kii’ 433.1 - OWEN lEixiOiUii SHE 31

01X} 10| Ail “JMH EHAiOiIA‘I ‘E’Iioilﬂl EEiRi IP38 iJVSOI ?\_ﬁil 553i?

II g—EﬁiEKLaura and I were wondering when the new standing

desks will arrive?)\_Tl 3M3“ 73': % (B)0|Ei.

” Paraphrasing [HitQI when the new standing desks will

arrive '9 5339i delivery date

53-55

w-Am Jian, 53| was on a conference call and

missed the meeting earlier today. Could

you tell me what I missed?

M-Cn Sure. 54There was an announcement

about an upcoming software update.

The software that we use to track orders

from packaging to shipping will change

considerably after next month.

W-Am That’s soon! lwish I had been there to hear

the information.

M-Cn 55l have a copy of the presentation slides

they showed at the meeting. l'll e-mail

them to you.

01 Il‘ﬂ, ﬂit ilﬂl éihii OP” 9:5— SIEIDII “Hiﬁoiﬁ. Ii|7i ﬁ’ﬂ

7i] Ell $31 ?F-QEHR?

‘Ei HEEL. \*2- 31% ﬁﬁﬂlol ﬁlliIOIEOiI 1J3“ "a’i—ﬁﬂoiﬁ.

E’éioilli HH-3-7JIXI 3.53% 275751.31 "H £5 Aﬁt—JIOM Eiﬁ

e 0|§0l| i’éol HF‘JEHE.

°E‘Ui ?\_i ERNIE! ’Ei’ﬁ’éw ”SEE ER‘AE‘IEE "ERIE EJHI.

EIQJOIIM 201 §- HE’E §Ei0|E7i Xi|7i| 910151. 0|ﬂ||°a|§ ELH

UE-

EEJHR.

01%| announcementt'eiﬁ trackﬁiiéiﬁt considerably

Exiﬁiﬂl

53

What information does the woman ask the man for?

(A) Who is scheduled to work

(B) Why a job candidate was not hired

(C) What topic was discussed at a meeting

(D) When a shipment will arrive

01It7i ‘aiXtOilﬂl 51ng £25 $A°.\_|7i?

(A) ELF"— Oil’gxt

(B) ?&ixiﬂ ngilll Egg 0|?r

(C) EIEIOIIM ESE ?F-Itl

(D) HH3%0| Eiiﬁi'ﬁ WI

Oiil job candidate ?ﬂxt

sue AiI—‘tlktﬁoi Ehai - OiIi7iR’EE ’35

EH iiﬂ¥0il 0W” ”Sit EIEI LEH-E—Otl 2% 5191011 “Hii‘iEHI was on a

conference call and missed the meeting earlier today)D1 'EiIi

0||7l| KHKJOI $.59 31% °aii'i E 3|“- ‘RJEIKCould you tell me what I

missed?)% EQ‘A—EO '3 {SE 3 (C)0|Ci.

54

What will happen next month?

(A) A software update will be released.

(B) A newsletter will be published.

(C) Salary increases will take effect.

(D) Some construction will begin.

Big Emil 91% ‘Qg 51%?1‘7 t?

(A) ﬁﬁﬂloi ‘ElEiIOIEi §7HE|EL

(B) ieiXViEQ‘EEi.

(C) ‘éi-E‘ ?J’éiol AIﬁQHElEi.

(D) 8-H7HI’3EEL

01$! release %7H3iﬂt publish eesrti take effect MECHEiEi

€H’é A1151”? 43% — Eig ‘a’OI 91% °a

'EiIi7i 3d {NH EHMOIM‘I -T.='- 91% \*‘EE’AIOi ﬂEiIOIEOiI Elﬁﬂ ER?!

EHThere was an announcement about an upcoming software

updatemi ?F-E- $7510“ \*thlE AE§$JIOi7i Et§ Ea” 0|§0i| 9%

0| HiEIEKThe software that we use to track orders ~ change

considerably after next month)1 éﬂﬂ 733% (A)0|Ei\_

55

What will the man e-mail to the woman?

(A) A spreadsheet of pay scales

(B) A signed contract

(C) Some designs for a brochure

(D) Some slides from a presentation

'a‘Tt7i OiItOiIHI Olﬂil‘é'é He“ 71% ?%‘EW?

(A) @0131 galEAIE

(B) iil’éEi ﬁl‘likl

(C) {.9311} EIXH’J

(D) 33 éﬂiOIE

01$! brochure 173‘“, Eﬁo‘i

5H2 Ail-‘Tikiéi {113.1 - 'EiIt7i OiDil‘é'E 2% 31'

'EiIt7t DtIH EHMOHM EIElOiIH E01 E “EH? EEtOIEﬂ 9310 have

a copy of the presentation slides they showed at the meeting)|31

OIEHI‘QE ELH —’F—%ii|2t(l'll e-mail them to you)ﬂ ﬁg 78%.? (D)

0|Ei.

n Paraphrasing EHEtEI presentation slides

\* 9839i Some slides from a presentation

56-58

M—Au Indira, 55do you have the sales figures

from all our stores? Our meeting with Lian

is in half an hour.

W-Am It’s not on Thursday?

M-Au Lian sent a new meeting request late last

night. She had to change our meeting

because she’s going out of town.

TEST 4 99

w-Am Oh no! I don’t have our sales information

ready yet. 57I've been having problems

with my computer all morning, so

technical support is looking at it now.

I can't access the data.

M-Au Hmm—well, 581'" ask Lian if we can meet

when she comes back.

'5’ ?\_“ZiF—i, J517'!" ﬂH’é’Bi EDH 4‘5 IE 35'. RAMS? 30-i- $01]

El‘ﬂﬂi SIRE 3H2.

01 seem omeo i3?

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age 7m anew ea aisle eaaHor atom.

04 me: oral mile gee em eaten. 2a LHI-H aeem

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neon eae $7} 31013.

e e—amol exam aerate an we 740! 01M

enema.

01$! satesﬁgure EtDH—t—il access EEéiEt

56

Why does the woman say, ”It’s not on Thursday"?

(A) To indicate relief

(B) To request an extension

(C) To confirm availability

(D) To express surprise

01Xt7t “22%| OiLlfstotR?"Et1 “EtéiE 0|?rE $A°.\_|7t?

(A) ease Email

(B) 328% Rﬁaii‘tl.

(C) Alitol ?AEII ihlléiail

(D) Eﬁlié Eﬁﬁiiiﬂ

0131 relief ?\_tE, ?\_Mmi extension E&EJEH availability M3019A'%

3w; imé’i QIE it‘lt - 29%!0l OH—IXI ‘Eél—iﬂ "3% 0h?

HIM ﬂ tLWH EHAtOiIM OiXIOIPtI EHJH #I% 341' RAEIKdo you have

the sates figures from all our stores?) gem EI‘E’Jili §l917i 30E

E(Our meeting with Lian is in half an hour)ELT'\_ it ”Emil EPREWI

OH—III EaH—il %% QIEE Eﬂ‘é'i .31 91915.1 §l£|7t 30E- §EtE Fat

Oil EF—Eg E§8t7| 943$ Zdﬁ E 5r— 91E}. [EiEW )3": E (D)0|Et.

57

What problem does the woman mention?

(A) She cannot access some data.

(B) She did not receive a travel reimbursement.

(C) A client is unavailable.

(D) Transportation is unreliable.

OiIPi Egaié Eritlétg Fr'at‘ﬂﬂ?

(A) KLEOII £122 —1‘- 8:5}.

(B) gel; 34% EN %§Ji|1t.

(C) 31ml AILKJI ﬂit.

(

D) 41% ¢E§ ”HQ? 4‘- 31th

100

01% reimbursementéta unavailable (MEOIMIEOI 81E

unreliable Nil"; 4 Bit-

ﬁﬂei AiI—Wkiéi 33% \* OiZi7i°JE53|~E E—Hi’éi

01Xt7i 1v:- ”.JHH EHAtOiM‘i ?:iw‘t-EVt ”$32 $31M 7|§XI%E10| ﬁﬁiﬂ

Rlﬁﬂl’ve been having problems with my computer atl morning,

so technical support is looking at it now)EA-l, Xiioil ”SEE 4‘- ‘81

CHI can’t access the data)\_T|\_ EMHE {gee (NOIEt

58

What does the man say he will do?

(A) Check a reservation

(B) Contact a coworker

(C) Print out a form

(D) Review a document

ens ewe sauna eaten?

(A) cuek ea

(B) §§0ll7il ﬂit

(C) 9sz SEE

(D) AtTEr 7;:

01§| reservation 01M coworker %E:

3H”; Aill'iikii‘ Etad - ‘eiliﬂi 1119.? iii?

DtXl'lt EHAtOiIAi 'EiIt7t EIEtOI E’étoiiit %0t%\*% [EH ”JLtE ZdOI 0125in

EWEZﬂEHI’ll ask Lian if we can meet when she comes back):\"\_

M33 eee (B)0|Et.

» Paraphrasing EHEtEI I'll ask Lian

4 Ei'éiSl Contact a coworker

59-61

M-Cn Congratulations on your new position as

video director! I was surprised to hear

about that position. 5”Since we're an art

supply store, I didn't realize we needed a

video director.

W-Br Thanks. I know; it’s a bit of an unusual

position, isn't it? But with Internet

shopping becoming more popular, stores

really need to have a large Internet

presence. 60I'll be in charge of creating

how-to videos that'll be posted online.

M-Cn That makes sense. And it sounds very

interesting! What's your current project?

W-Br Well, we’ve just filmed the first video on

how to make your own beaded necklace.

It’s on our Web site.Actual|y...51could you

tell me what you think of it?

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E31 EEAIOiE. 011' Dla—E—E- ﬂll’é’ﬁ'liii ‘5“); ill‘éixtﬂ

11 O

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6H2. IIE eanEIoIIeEE Hee eAEIIIIIxEIeII E IIIEI— IEI.

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Oiél unusualgmit presence gee 5H“ in charge

of~ %PE\*: current’éiZH—i beaded ?EE'FJE

necklace g’EiOI

59

Where do the speakers work?

(A) At an art supply store

(B) At a movie theater

(C) At a technology company

(D) At a jewelry store

EiII—o OiEIOiIM" E'EiE7t'?

(A) UI$-§%’éi

(B) ?JEFH

(C ) 7|? §N

(D )i‘lEt-I- EUH‘J

H’Ed ‘Jiii LH-E BE — Eixi'E'P—I E—‘IJ—Xi

EHit EEEOH 'EiKPt 011' UI$%% UH’éh‘L'EiI es; \*—."?:|It7i FEES?

XIE EEKEHSince we’re an art supply store, I didn't realize we

needed a video directorm éﬂﬁ 7533-3- (A)0lEt.

60

What is the woman's main responsibility?

(A) Creating inventory lists

(B) Recruiting temporary help

(C) Making online videos

(D) Installing equipment

oIIxI2ITeIE WI :eOIWI?

(A )xILuEEeE MII

(B ) olMxleg

(oeam :QHI’S.’

(D) eItIIEI

015A responsibility ‘éﬁ, ’tLE'r inventory XHE recruit E22 SHE t

temporary OEEMQi instatl’E‘Xio H1 i

?HJ‘E“ AH—‘il iéJEiaj - 01394-71551“?-

OiKPt’Ei ”.JMH EHAtOiW Xit'E EEH’JOH git Atg‘ﬂ ee IiIX—iE "E711

EIEKI ll be In charge of creating how—to videos that'll be posted

online)\_ﬂ ?HEE ”SEE (C)OlEi.

» Paraphrasing EHéiBI creating how-to videos that" be

posted online

4 ’S‘éigl Making online videos

61

What does the woman ask the man to do?

(A) Edit a report

(B) Give some feedback

(C) Upload some pictures

(D) Open an account

OiXt7t 'EiIiOIIHI Reﬁt ‘aE $‘ﬁ‘il7i?

(A) wt EEEPI

(B) °|?\_4 -’I‘-7|

(C )M’S%ﬂl7l

(D) 7il’g 7H’E\* 5t7 |

6H¢E1 AH—r-Aiéoi Etta 01Xi°| 3% Hit

OHIPt EltIln—t EHAi 01W ?— S’Etol ”.JE': E2 233% iEt‘éiﬁHEtDi OiEEiXI

0i0F7Ic‘3H '"EEHcould you tell me what you think 1‘ I

E €133 (B )OIEi.

» Paraphrasing EHiiﬁl tell me What you think of it

'9 ’éiEiﬂl Give some feedback

62-64 EHE} + ZIE

W—Am Excuse me. Do you work here at the mall?

M—Cn Yes, I'm a security guard here. How can I

help you.7

W-Am Well, 52l'm looking for the shoe store. I

need to return a pair of shoes I bought

online.

M-Cn Sure. Let’s look at the mall directory. OK,

63we’re here, next to The Blue Hut. Just go

straight past the fountain. The shoe store

is right across from the food court.

W—Am OK. Thank you.

M-Cn Also, 54the mall is closing in about twenty

minutes, so iust be mindful of the time.

W—Am |wi||. Thanks for the reminder.

0i “EHISIEiI—ir—i. 047| EOHJCIO a'owi—io?

Lei 0“, Oi7| 704H|:°'L|EL $91§ EEWE?

0i ME “HE? E 5‘51 91018.3I1iﬂj \*JHJEE ”Jnaéiioi

5H3.

'5’ "?%LICH §° .JLHEJ2 ENE}. 0i $Ei7l' 91E E'OI °i7|,

%§- 51% §° Ei.|—|Ei"‘ =7 7iEi7i'1—r— ”ME EXILI'MIE. $515 HiE

?JL'HEOI HE “H’éml-IEL

‘5? :LELTI. 9-? 20-5-— EE EOI-c— ='° EFEWLI AIL‘OH" 'aﬁiMIR.

Oi§| securityguard ’oiH|I°:J directoryEiLHEt fountain

E4— mindfulO‘EiéH: reminder EUMIFIEEJ

TEST 4 101

Mall Directory

63

The Wishing Mill a Granite City

Escalator

9

You are here @ l——-—

Fountain Food Court

The Blue Hut

'2 9JLHE

E [53:1an A|E| I

OiIAE-EHO IEi

62

What does the woman want to do?

(A) Have an item repaired

(B) Return a product

(C) Eat a meal

(D) Apply for a job

01Xi7i EiEiE °E‘E $317K?

(A) SE 453! “EUI

(B) 111% 'ﬂEﬁPl

(C) ANSPI

(D) EIEIOH XII'EIEVI

EH’E‘ AiI¥LH% 33% - OiIi-‘Zl ?HEE'

OIPWI- 1.:— HJMH EHAI-Oilkl {LIE UHEE ﬁll. ?AEHI'm Looking for the

shoe store)|31 Eﬂlﬂﬁ H ﬂag E§3HO EH'EHI need to return a

pair of shoes i bought onlineLﬂ ?ﬂﬂ gee (B)OlEi.

- » Paraphrasing [Him a pair of shoes 4 Elam a product

63

Look at the graphic. Where will the woman most

likely go next?

(A) The Wishing Mill

(B) Granite City

(C) Food Court

(D) The Blue Hut

AP—t 75,204" Eiéi‘a, OWE EEO“ OiEIE 7WE7t?

(A) 9442 FE!

(B) JEH‘z' AIEI

(C) $54:

(D) E: §d

EH2 AP—t ’35 E711 - 0mm E|%0il ?E ”git.

EHfai Etﬂ—EI—OHM 'EtIUi Kiﬂéol 91E 420i 047| E—ar §1 ?&‘(we're

here, next to The Blue Hut)0|E}EM ex; HEW}, —E.‘—’r% KILt 1,15

5 HE ?il—‘IEJOI ﬂuEi UH’éKJust go straight past the fountains The

102

shoe store is right across from the food court)O|Etﬂ 047W} ?Et gt

32 CHLHé 3H1 ﬂit. Alli EE-E HE E43 IILi ¥Ei§ BE {ME

E JEH'x' AIEiOIE 7<‘J'f;i%(B)Ol|1i.

64

What does the man remind the woman about?

(A) A discount has ended.

(B) An escalator is not working.

(C) A restaurant has limited seating.

(D) A mall is closing soon.

'EtXtE OIIIHJiPil $912 EHIWIEW?

(A) 5E"?\_|0| ?Elktﬁt.

(B) GHEEEHOIEW 3%5txl PEEK}.

(C) MEJOH KEUW—Eﬁiit.

(D) EOI E- -E-% EEEL

ﬁHe Atl—‘tlkiit 333.1 - 'Eixi7tEJ7iM9iE Ed

'EiIPt Ail “JMH EHMOHM 9! ZU—Er EOII Eé FEtEI-I APJOH %E3iﬂt(the

mall is closing in about twenty minutes, so just be mindful of

the time)\_TL éﬁﬂ ESE (D)0|Et.

» Paraphrasing |:Hiigi in about twenty minutes

-> €15.49] soon

65-67 EH3} + ?JLH‘H

M-Au Good morning, 55welcome to the Grafton

Art Museum. How can I help you?

w—Br I'll take one regular ticket, please. I’m here

in the city on a business trip. I thought 66I'd

stop by before my meetings to see your

portrait collection.

M-Au OK—Gsthat’ll be five dollars.

W-Br Hmm... lthought it would be more... Oh,|

see.

M-Au Right. And if you’re interested, 67we

have a guest speaker talking about art

restoration in the auditorium. It’s just

about to start.

w-Br Great, 67I'll go there now. Where’s the

auditorium.7

M—Au It's just at the end of this hallway.

“st ‘ﬂ'éﬁiAtlE, JEHEE1 DI’E‘EPOH 2).! 31%éoEiLIEi. $;%

3} EEEWEL?

‘EJHJ E it ’3 —’F—Ai|9E 115 é’é'it 0| EAIOH %tEEilPE 5494

”Oil EEW see ENE; £2” §lt012.

'ﬂﬁLiEI—SEEiELlEi.

EH HM? ‘EiﬁttEEilm 0t, ‘ERHOIPE

BANE. :LEIEE EVE ?HQAIE ’o'CJOIIM seem Dl—E‘ﬁ-

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'Ei HE 0| EE EELIEL

01$! portrait 23853 Collection Eklii.i§%

restoration 2% auditorim ’oi'éi

°Elt'J E1

— 10331

sai‘ﬂ E:

66- 53%|! EP.?E'

— 33312 2—?— SAI 0|?—

— 22311 3.“:‘9 5% EPA ,f

Regular Tickets:

—$10

Discounted Tickets:

66 —$5 on Mondays

—$3 after 5 RM.

.32 for students

and members

65

Where does the conversation take place?

(A) At a concert hall

(B) At a museum

(C) At a sports stadium

(D) At a movie theater

EHEiE OIEIOHH 01$N1|E7i?

(A) E—AiE’ét

(B) DEEt

(C) AB 737 let

(D) ‘e'itEt

3H\*E\* Eiil Liig 43% — EHEi ’83-‘—

Eﬂit itﬁoilki 'EiIPi :LEHEEJ Uléldﬁll S 31% Eciﬂiﬂwelcome

to the Grafton Art Museumm éﬂﬂ gee (B)0|Ei.

66

Look at the graphic. Why is the woman’s ticket

discounted?

(A) It is a Monday.

(B) It is after 5 RM.

(C) She is a student.

(D) She is a member.

Alli EEO“ Bioiﬁ, Oixtﬂl E7i Em

(A) Eﬂ‘lEloltt.

(B) 5M DIETS—Ei.

(C) 01Xt7i‘it’é'a'0IEt.

(D) 01Kt7iEIEJOIEt.

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ans Alli 8E 57H - OWEI E7t§EhJE| Olé’r

01Xi7i ’Z‘d ”JMH CHMOHH iigl ’30” $1351} EAIEIE $125 ?JE

stop by before my meetings to see your portrait collection)\_T|\_ it

“EON Exp} sgaﬁthat‘u be five dollars)ELT|\_ 73A|§| 2:23:32 get 5—

l' ‘RA'Ei. M74 32% EE SEEiEi gERPJ SEE EPPE'OH ?UH’EET 4‘— 91%

é": E (A)0[Et.

o.

67

What will the woman most likely do next?

(A) Select a meeting time

(B) Eat at a café

(C) Go on a tour

(D) Attend a lecture

OiIiE EEOH 5—91-27 ﬁtidlEﬂ?

(A) §|9—| Nit tie?

(B) 9iﬁil0ilki AWEP I

(C) 013°“ 7i7l

(D) ’oﬁ E7|

ﬁilté MI-‘iﬂiii Etéi - 0119i Et%0ii gaiﬁo"§

HIP} Ail ”I.WH EHAiOIIM g'éioilki igﬁktﬂ ﬂlﬁ EIEOH EHEH 0|0i

7l§t|2t(we have a guest speaker talking about art restoration,

in the auditoriumm it'll. $40M 04KB} xlE} 7+7]; 7WEKI'IL go

there nOWLE ?EPE 09W” QE-E’ ﬁgai ?Et 31932 Oil’ésiﬁEi 1? 9,15}.

[EiEiAi ’éiEtE (D)0|Ei.

» Paraphrasing EHiiQI go there 4 7832i Attend a lecture

68—70 [Hit + 2.1-?- 2%5

M-Cn Lena, do you have a minute? 63Remember

how we discussed creating an e-learning

course for the new real estate software?

w-er Yes, 68that way our real estate agents will

learn how to use it quickly.

M—Cn So, I found a company that can actually

design the course for us—here’s their

design process.

W—Br OK, but how can we be sure it'll be exactly

what we’re looking for?

M-Cn 69They won't charge us any money until

we’ve approved the prototype version. i

can show you more if you have time.

W-Br I’d like that. But not now. 7"I have to

finalize the sale of that commercial

property on Pine Street in ten minutes.

e EILt, e73 APEI EIAIIe? ea see ﬁﬁlﬁé 94s:

wee gee mew IIEI-sxl eeie Z1 7|9‘.6t)\|3£?

01 on, 1213 see §7Hﬂ§0| Earn Areas eel

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e :aIIAI xII7I exIIe $EI% asn QSIE AEIIIIsII e aIA E

swe—OILI em zealous.

01 see :E'EILII seal eaI7I ¥E 74st OIevII ewes?

e saw AIIIIIe Hi’ﬂ-‘é— seam eoIiE ore HI§E §?ﬁt7il

ea aLIEI. Ala <zIEAIIIEI :I 201 EEE'7'IIB.

OII en exIIIEI Klee arena. 10% ?\_toli nIoEI 7IoII 245

see see nIIuIIe nIeaIsHOI ate.

TIT

TEST 4 103

0l$l realestate 51% Charge EﬁéiCt approve

gﬁﬂﬁiﬁt prototype AIME finalize Dt$E|8tEi

commercialet‘élgl property-‘Tingt.i

Design Process

Step 1: step 2:

Analyze ' Create a

Customer Needs Prototype

59 Step 3: step 4:

Obtain Client = Deliver Materials

Approval to Client

\*E‘Jil BPS

137“: E 2371“

315% 2—? E E1 AIHIE th’Sl

693'EJ7iII \_ 4'.=J7il:

E’Jl {s‘ﬂ $97] E’JiOII Iii HHés-

68

What is the main topic of the conversation?

(A) Training materials

(B) Banking hours

(C) Job descriptions

(D) Customer complaints

EHEtQi ZFXHE $1919.13?

(A) 1'5 Itﬁ

(B) Efﬂ ﬁg Alli

(C) 5i? 7 EH

(D) 17—.” End

Oiil description ﬂag?!

EH’E "Jiil LH% {11% \* [HER] ?IEXHI

EHEl ZTE'ﬁ—‘tloll 'EiIl'7l tJ-E‘ 51%).3 AEQ—JIOHE $lEl ENE}? ’39; Oi

I57“ P\_tgxl 5,59]? 31% 7|‘AiSI-EIKRemember how we discussed

creating an e—Learning course for the new real estate

software?) £9131, $10M OWE :LEIE ease §7H°JEOI Aﬂﬁ’tl

Oi Mgtgg gel 04% ZdOIEI-(that way our real estate agents will

Learn how to use it quickly)EH:H 5%{9 gyngg—g 21:93 [LIERJIOi

0“ EHBH EHEE 0|017tﬂ RAE 733% (AlolEt.

” ParaPhrasing CHEM e—learning course

2 "’ @391 Training materials

104

69

Look at the graphic. When will the speakers need to

make a payment?

(A) After Step 1

(B) After Step 2

(C) After Step 3

(D) After Step 4

AP—t 982011 QlﬁtEl, §in%% 91in EHEE KlgﬁHOt 8E7}?

(A) 1Et7il§

(B) 2E7“?

(C) SEMI:

(D) 43%|?—

3H\*E1 AP—t ea E7i| — Elxléol EHET‘E’: IIESHE Ai7|

'EtIl7t Ail “JHH EHMOIW AWE Hiﬁ§ §?Jﬁt7l EOiIE 01551 HI—gE

ioi—‘rléi-XI egg 21(They won't charge us any money untit we've

approved the prototype version)0]Et31\_ §HEC-Il, Alli 7&2; EB .71

7—." sale “£5 31% 3E7iIOIEt. [ElElAi eee (C)OlEt.

70

What does the woman say she has been busy doing?

(A) Interviewing candidates

(B) Moving her office

(C) Renovating a house

(D) Finalizing a sale

ONE $91 HHEDH H tﬂElE—i “515%?

(A) XIEJXTEP‘Q

(B) Hee OIE

(C) 7;! til

(D) IJHEIH Dl—‘ilal

WEI Ailltiktit 1&3 - 01Ii7tﬁt% 0l$r

OIIWi Dixl'lt EHAtOiIA‘l IU—Er 0J0“ Hm 7tOi| RAE etﬁig see DHUH

g DfE—Elaﬁot EHZHI have to finalize the sale of that commercial

property on Pine Street in ten minutes)EH bt% OI—ﬁ—E £21851 9,1

E ”85% (D)Ol|:i.

PART 4

71-73 E-ZI

M—Au Hi, everyone. 71I'm Stephen Anderson,

the head of maintenance here at Kelson

Pharmaceuticals.Yesterday evening, a pipe in the

lobby broke, causing some flooding and water

damage to the floor. 72Starting today, we'll have

some workers here fixing the pipes and replacing

the flooring.They may need to turn off the water

during the repairs— but only for a few minutes

at a time. 73We have bottled water on hand for

anyone who needs it. The bottles will be available

near the water fou ntains.

$1.:— °J'5‘3IAIIE. X18 0': 818 iiil‘lI= tIEI—‘il’é" AE I8 ‘3! |1‘I8°'LI|ZI.

OIXII II'=1 EHI HIOIEJI 11I—Iﬁ-EH 80| 'EIXIE HIEIOI ¢3H8 8‘21ng

EI. 28'='El 0i7| “?E'lXIE 8‘ HIEIOI nI0|E8 ¢EI3II'. DI'EE —.T.I\_;':II2

OII’S‘ILILIEI. -I-El3I‘.: 89.? 4E8 EPIC? Eﬂs—f—E O'ﬁl—IEI—3IKIDJ

Tet t'.\_I0I|E 55' EE‘I’EII-IEI. 883%! 88 $43" ts'L’I‘E 7l'77I0l0H $218M

El. 848 8—194 ’W‘EII EXIOIIM 0I83I’E‘ ¢— ﬂﬁl—IEI.

OIEI maintenance EHI flooding 8—”? fix #EI3IEI

replace EII3IEI repair¢EI on hand 7I77I0I0I|

available 0|85EI 3? 9J8 water fountain E—ﬁ‘AI

AIALII

71

Which department does the speaker work in?

(A) Sales

(B) Human Resources

(C) Maintenance

(D) Technical Support

EIXIEOIL |=‘JKIOIIJKIC‘ E31879

(A) 8°31?—

(B I RIM».—

(C) 83F?-

(D) 78308?

3H8 "JiII $883.1 \_ ERVIE“

X|—.-\_— ?EHLI-‘TLOIIA‘I EIII7I8 512;! AEIE ?\_Hl'E-l

€(Im Stephen Anderson, the head of maintenance here at

Kelson Pharmaceuticals)0|EI\_Tl EIEIEE'E 8'88 (C )OIEI'.

sIE “AI

°|0| 0‘31;le Hlot ma.

72

According to the speaker, what will begin today?

(A) Some salary increases

(B) Some building repairs

(C) A landscaping improvement

(D) A departmental audit

EIIIOII 9|3IE, 28 MEIEIE 7188 °.\_|7I?

(A) 801 ‘ﬂ’e!

(B) 7:18 453

(C) 57% 7H1:I

(D) Fr‘ki E|7Il EN

OIEI audit EIJII 7EI/\I

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IIIII FTI] III:

Hib‘lté" 4333 - 28 AI’iIEIE 3d

§H.\_I'=‘0I|}\I EIXI7I 285E I’EKéIXIJI 0I7| 11I0|£8 ¢EI3II'E DI

Eli‘IIEEI OI|§(Starting today, we'll have some workers here

fixing the pipes and replacing the flooring)OIEI-II\_ ﬁg €488

(BIOIEI.

N Paraphrasing EIEIOI fixing the pipes and replacing the

flooring 41389! Some building repairs

73

What does the speaker say will be available to

employees?

(A) Ashuttle ride

(B) Some meal vouchers

(C) Bottled water

(D) A mentoring program

EIXI7I EEEOI wee ¢ RICHIE “Ere aIe 8A‘L'7I?

(A) A18 EI7I

(B) ”LIE

(C) ‘48:

(D) “1188 Eli."

oIEI voucher-ﬁ8

3H8 AIITAI=HEEH \* 3488M 0I8§E¢ 91831

XI-u: :ﬂ—‘TT‘MM 83? ME 8—8 $|3HE ”"8 7I77I0|0I|-'I:- ?iEKWe have

bottled water on hand for anyone who needs it)I|E {toil °|°\_I=‘

8 8J8“: )OIEI.

74 -76 55-7"

W-Am 74Welcome to Green Speed Flight School.

My name is Judy Overby, and I'll be leading

you on today’s tour for prospective students.To

begin, thank you for considering enrolling in our

program. 75We’re proud to be one of the oldest

flight schools in the country.Throughout our many

years in business, our school has maintained a

reputation of producing top pilots. Now, 76let's

go to the auditorium, where you’ll see a brief

informational video. The film includes interviews

with some of our current instructors and students,

so I'm sure you’ll find it helpful.

:LEI \_.II'.|E HI°EH Elﬂoilgﬂ 318 EEP‘SE'L IEI. XII 0|88’F-E IRHIHI

o.EH—IEI. 98 013188 EALI— OIIHI 6—.M £88 HIEI 7188 9.15 3W3

LIEI TAJ, IIEI EILEEHOII888 EE °31313H "AIAI ?:IAI

EEOIIA'I 71-5; EEHEI HIEH ELITE 42-83 8 710" It—T—ei

LIEI. °EI em: EEAH8‘PJ ?'EII'EBI EIEE 8 HHT "T .\_H1I.\_ 858 8;

3H9 AISLIEI. xI, OIIII ’oHéLE 7M1 ?.E‘Til FEE 8'88 S'JKI’JIELIEI.

0| ‘5“.5’0Il8 JH ’JAI8U' E&8 9i ?JEI87IEEIEI NIOI 85135

8018 Zd‘EILIEI.

OIEI prospective OIIHI9|,§EH2I enroll888iﬂi maintain

8I|3IEI reputation 55%; auditorium 33% Instructor

QM helpful E8OI EIE

74

Where is the talk taking place?

(A) At a talent agency

(B) At a history museum

(C) At a flight school

(D) At a movie theater

TEST 4 105

EIEIE OIEIOIIAI meow: men?

(A) EOII7IEIAI

(B) 2w EIEE

(o) HIE em

(D) gee

sue aiII LHE me — e3 53%.

OI\_.\_

75

What does the speaker emphasize about a business?

(A) It has a long history.

(B) It is easy to find.

(C) It is reasonably priced.

(D) It has extended hours.

EIXI7I oeIiIIOII E6 ?&E 31% EAEVI?

(A) 2%.“ ENE 35'. ?IEI.

(B) ¥7| EIEI.

(C) 7ILH0I EEEIEI.

(D) E78 AI7.\_IOI ‘ZIEI.

oIEI reasonably EEEWII extended EOI':I

3H8 AIIEAI‘E 3'38 - EIXI7I ?E‘iHOH 16H ?;IZEE. 3d

7CIE E'ﬂ—EOHAI 7%; EEHE HIEEH Eiﬂ‘i' JEIOII il—E—EE 7W3. ‘RA'

EIIWe’re proud to be one of the oldest flight schools in the

country)I'\_ §H°\_E'E 783% (A)0IEL

76

What will the listeners do next?

(A) Get on an airplane

(B) Have some refreshments

(C) Purchase a ticket

(D) Watch a film

EIIE8 EIEOII $938 E 7AEUI?

(A) HIEEH7IOII EIEI.

(B) EIEIE I1IEEI.

(C) RE ?JEEI.

(D) EQE EEI.

3HE AIIE—AIE {HIE - EXIEOI EI80II E EE

XI—E— E'atE—OIIAI EIEIE 7M1 {IEEEI ’SE 8’88 Eﬂtlﬂet's 90 t0

the auditorium, where you’ll see a brief Informational video)I'\_

ﬁﬂﬂ ”SE8 (DIOIEI.

» Paraphrasing IEIEIEI see a brief informational video

-> EEEI Watch a film

106

77-79 HE I'EET‘II

M-Cn Good morning, Ms. Rowe. 77Thank you for

coming in for this interview to be an assistant

chef at our restaurant. In reviewing your résumé,

I noticed that you were a chef atThe Lamplight

Restaurant for two years.That restaurant has

always gotten great reviews. 78I’m interested in

hearing about your role in developing the menu

there. I know their menu focused on using local,

organic ingredients, which we’d like to do here.

And, 79after the interview, I’ll show you around the

kitchen and dining area.

EH53IAIIE, 8-?— MI. $E| AI'EJEI 1’5. REIAPI El7| 24E 5210“ 8

3H ?F-Mkl ’EIAIEJLIEI. OIEHE 7:183H ELI 25 82\* EEEIOIE EHA

EEOIIA‘I RENE °E'3lﬁl-II9. 1 4'38 ere E8 ‘EﬂIE E1 9447i.

EEOIIH “HE 7HEOII 0155‘ EIEE 3W8?“ 83'. JEIEl-IEI. 13': DHTFI'

8 XI‘ZH. 87% IILEE AI83I8 EII EEEEIE 3IEEII 8EIE 017 IM

187“ 3t]. EUIEE. JEII'. E’é‘lol ELM Etélﬂl AIE8 EDI 58‘

7H9...

olE—l IocaIXIEQI organicingredient 87IEXHEI¢SEI

77

What position is the listener interviewing for?

(A) A travel agent

(B) Ajournalist

(C) A restaurant chef

(D) A farm manager

EIIE OIEE1 7SEE $43H BEE 1T1 2187i?

(A) OIEAI’SIE

(B) 7le

(C) AI'at EIEIAI

(D) 82! EEIII

3II’E1 Hill LH8 Etei — EIIJ'I BEE £8 34%|

II—E ZEEEOIIA‘I EXIOIMI $El AI'EJEI 17.2 EEIAWI EI7| $I3J EEOII

83H ?.EOIA-I QAIEIEl-(Thank you for coming in for this interview to

be an assistant chef at our restaurantﬁl EHE ”SE8 (CIOIEI.

78

What does the speaker say he wants to hear about?

(A) A menu selection

(B) A reservation system

(C) A gardening technique

(D) An advertising plan

ERIE $910M EH3H El E‘Eli'. ESE”?

(AI “Il'rl? 4155‘

(B) Oilgt MAE

(C) EON 7IE

(D) 333‘. 7IE

ﬁﬂ’g MI$M53 433.1 — 3W7} E31 440! 3E at

Xl—E— étﬂw‘j—OHH ﬂip} [HH-T— 7'1ng EXP} (HEB 9.3% ?ttEXl %1 Q

EHl'm interested in hearing about your role in deveLoping the

menu therem tiﬁc—E'E 7533—8— (A)0|Ei.

79

What does the speaker say he will do after the

interview?

(A) Introduce a colleague

(B) Contact a reference

(C) Sample some products

(D) Give a tour

itXt—E EE 3 $9t§ ﬁtﬂﬁtﬂ “E'EIEW?

(A) %E AJH

(B) $4330in ﬂit

(C) °E‘—'t‘—I1I%MM

(D) ﬂit Itl—‘s‘

01§l reference $552k ﬂiﬂé‘ﬂ s

.31 - iiXtEI BE ?— 71M

XI—E— 3510i EEOI ”Ell—iE, $31} ﬁtting E01 ¥iﬁEHafter the

interview, I’Ll show you around the kitchen and dining area)1 §ﬂ

£051 533% (D)0|Et.

» Paraphrasing EtiiP—I show you around the kitchen and

dining area -+ @394 Give a tour

80—82 '|1"r¢. EE

W—Br 80Today's top local news story is the annual

holiday festival in the Pennington city center area

from one to four P.M. this afternoon.There will

be arts and crafts vendors, food stalls, musical

performances, and many more fun activities. 31 For

detailed information about the schedule of events,

including musical performances, please visit the

city's Web site at Www.penningtoncity.org. 82We

expect a lot of visitors today, so car traffic in town

will be congested. If you're traveling to the city

center, there are several bus lines.

SE XI‘E'. .=."\_E E §§- 1JLI-'i‘-E1 4M7li1| ﬂil'alEJ 5e EEHDII

A1 QEIE ﬂail g’é‘ éltl‘éil—IEL DI? $01!% Etﬂll’g, %\*4 7HIJEH,

%9i 43-3, Jill '31 ?%E XHDI‘RAE EEO] EiiEI—IE. %9i ‘2'.-

32 Eéeﬁi 5%} ?alﬁoil [Hit INF?! gig ?;JéiAiE Al ’ENOIE

www.penningtoncityprgé 'g-E-ﬁwlﬁ REE E'J—E—ZHOI Egg 31

E Dil’éilﬁ, AILH EEOI 9% Zi‘éILIEl'. Egg WHEE tHA

h-Jciol EH“- ?,lﬁLlEi.

01$| annualﬁiﬂﬂl crafté—WE staLl7tEtEH congested

:ee gee '

80

What is the report mainly about?

(A) A local election

(B) A city festival

(C) A construction project

(D) A sports competition

EB] ?F—XHE $%°\_|7t?

(A) ME: 571

(B) AI 5:11]

(C) 3% 38-“

(D) E EHil

OiEI eLection ’ﬁﬂ competition EHEL NE!

3W ﬂit! LH§ Ead - E'EBI 331!

11% $H$OHM 2% Xl‘l‘. EhﬁE 2—? MI—‘ilEt MIMI! 111F351 Ede!

%EH01|}~1 CSEIE Sail ‘3’; éﬂlﬂoday's top local news story is the

annual holiday festival in the Pennington city center area from

one to four P.M‘ this afternoon)ElI'\_ ﬁg 783% (B)OIEL

» Paraphrasing EIEB] festival in the Pennington city

center area -ﬁ €139] city festival

81

According to the speaker, what can the listeners find

on a Web site?

(A) A schedule of events

(B) An updated road map

(C) Tourist attractions

(D) Voting locations

31K)“ 913%, ’E‘JEOI ?%NOIEOIIA‘I E 4- 91% ﬁg 51209.17 i?

(A) ‘3'”?2'5‘

(B) EIHEIIE

(C) 43%! 53¢

(D) 5—H EA

3H¢=1 MI—‘flkiit 433.3 - “HMOIEOHM E 3? RAE 3d

Il—E— éﬂ—‘thtl/Kt %‘3t g‘ﬂ% 51.5.3? 3AM} Oa'é‘ grad 45W 7.212% 1%

6% Al ENOIEE t('J—E—ﬁfaHFor detailed information about the

schedule of events, including musicaL performances, please

visit the city’s Web site at www.penningtoncity.org)1 §§in 755‘

BE (A)0lEi.

82

What does the speaker mean when she says, “there

are several bus lines"?

(A) She rides the bus to work every day.

(B) The bus service is very confusing.

(C) The city buses have caused some traffic

problems.

(D) People should take the bus to an event.

TEST 4 107

§in7i ”Hié Er—EOI Eh”? zZ,l-’.=%|—lEF'E—lﬂ ”a‘ﬁiE BIEE 51%?J7i?

(A) ilXiE DH‘é‘ Hid; Eil' Eitﬁi

(B) tHA EEOHOI UH? EEAE‘EL

(C) AILH tHA7l IE ENE 92125113.

(D) MEIEOI Eli; EILT'. i'lkloll 7I-E 310] EKEL

Olél confusing éétiﬁi-E

sue iixiﬁl QlE Ill?! — Hiﬁ iﬁol Et—“FEI'IL git ElE

‘i‘g—E- SWIM SEE tcleE'Zh‘OI Egg 31% Oil’c‘IEH \*ILH EEOI erg 7A

(We expect a lot of visitors today, so car traffic in town will be

congested)0|Ei-\_Tt\_ $3.1, $10101 5430—3. 7H\_|E|-El(|i you're traveling

to the city center)0|E}E 337.1% xilMsFﬂ/d “tHA LEAJOI CHE ?JEF’Ei

3’. it 319E EOi I|L% iii [EH-E-Otl MEEOMI 3153 Eli'— QMOH 7 E

3 Kil‘ﬂiiﬂiE 9% it ”Ei‘elé "2’ #— ‘A’lEi. [flaw ”SEE (D)0|Ei.

83-85 i7“

M-Au Welcome, everyone. 83In today's seminar,

I’ll be talking about how to use e-mail marketing

to build customer relationships. We’ll cover how

an effective e-mail strategy can make customers

more aware of your business. After the session is

over, 84I recommend that you visit my Web site,

where you can download an electronic version of

the book I just published on successful marketing

campaigns. So, since we have a small group today,

35l'd like to begin by having everyone introduce

themselves. Please tell us your name and what

you're hoping to take away from today's session.

E'IIZ' El Eﬁiﬁl—IEL SEE HlﬂlLlollklE Olﬂll‘é' DMIE'E Ea\*-§.-c":ll 311'!

t7ll§ ?iﬁlE “3E0“ EH3“ ’égﬁlﬂlﬁLlﬁl. ﬁli’i‘l‘ﬂ Olﬂll‘é' 7.5%

%BH Oi‘éihl 17—."Oll7ll ER“; El 7% gag ¢ ?AEKI LENS. HIE

EH $011, 11] EAlOIEE “ot-E-ﬁiklé' EELIEL K1I7I' ear EOII ”3%

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ﬂ Ii7|\_+\_7H—'f’-El MEEWIR. Oléﬂi $5 lllﬁollkl $%% $1 EEK]

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Olﬁl customer relationship Elli El?“ effective Ellx—iﬁl

strategy {tit electronic Eilﬂ

83

What is the topic of the seminar?

(A) Finance basics

(B) Marketing strategies

(C) Manufacturing processes

(D) Hiring procedures

AilUII—i ﬁllé ?%W i?

(A) 7IZ‘E 3H?—

(B) Uhll'él 7.11%?

(C) 11E ﬂl’é‘

(D) illg ”git

108

01$! basics 7i; 7% procedure Kati}

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l-E 2736510“ AiIUILlOlMi OIEH|% DiﬁlEo‘E Egg? 11'! E71! -\_r‘-§ E93

§§3iatiEHIn today's seminar, I'll be talking about how to use

—mail marketing to build customer relationshipshl $21.3. 75‘

% (B)0|Et.

>-i

ED.“ llIIO

» Paraphrasing Eliiﬂl how to use e-mail marketing

4 ’SEQI Marketing strategies

84

What does the speaker say is available on a Web

site?

(A) An electronic book

(B) Different payment options

(C) Free legal advice

(D) Printable certificates

EtZiE EIAiOIEOiIM $9i% Digit 5% ?,iliil e—aiai?

(A) ’S‘XF—i

(B) El‘etTét Eli eta

(C) $3 2% et'él

(D) eat 7%‘51t elem

Olﬁl certificate @524

3" Hl-‘iikigo’ E73 ~ ElkiOlEOilAi 0%:t 4‘— 215 Ed

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Eel ﬂﬁilE’JOil Etét EH94 7511i Hiﬁ§ Ei—Er '3‘; 7/10 recommend that

you visit my Web site, where you can download an electronic

version of the book | just published on successfui marketing

campaigns)% Eéﬁgﬂi €32 (A)0|Ei.

" FaraPhrasinu Elﬁiﬂl an electronic version of the book

4 £15 9i An electronic book

85

What does the speaker ask the listeners to do next?

(A) Introduce themselves

(B) Hand in some paperwork

(C) Read a short paragraph

(D) Listen to some examples

ﬁlm t exeom Ei%0il Stall 9."? 31% $91217 l?

(A) Il7l NH

(B) ME HIE

(C) E‘JS ere 31'7I

(D) OllAI—E-7l

ﬁllet AiI—‘fliiiot 3E1 ~ ENS] 9:? Ale!

Il—E— :tﬂeoiw 33% xpwng Awaiaicia’d like to begin by

having everyone introduce themselves)1 itio—E'E gag (A)OIEL

86-88 ﬂit Itilllll

W-Br Good afternoon. 8"This message is for the

owner of Fresh and Healthy Market. My name

is Kerry Yamada, and I visited your shop for the

first time last week. 87I own an orchard—we grow

mainly apples and pears. We're located nearby,

on State Route 25. Anyway, 87when I was at your

shop, you didn’t have a large supply of apples.

So I was wondering... do you carry local fruit? if

you're interested, 88I can drop off a few samples of

different varieties for you to taste. I'm coming back

into town tomorrow. My number is 555-0132.

‘PJ‘SEWL‘R. Eiilkl 9." EM Dial Alﬁ'ellill EEIE DllklxlﬁlLIEl. HI 0|

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EHI AILHOII 7I'7lER. Kil BEE 555—013221Ll5i.

J-Ll

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01$] orchardﬂlégi mainly¥i supplyti|§%>r variety

(\*%%9|)%§ taste 'BtEEt

86

Who is the telephone message for?

(A) A dietician

(B) A caterer

(C) A truck driver

(D) A store owner

174% $4? ﬂit DllMIIEUi?

(Al ‘é'EéEJKi

(B) Eél‘ElKi

(C) Eél E—EM

(D) mil 3.5%

Oiil dietician Go‘%i}\l catererEMEIl

sue ﬂiii Lilg es: - §Ii9l HE

II—Er EEEOHH EEilAi ‘3.“ EM Diat' AietElﬂil EEIE EHIAIXKThis

message is for the owner of Fresh and Healthy MarketElJl it

E 733% (D)0|Ei.

. ” ParaPhrasing Eiﬁi91 owner of Fresh and Healthy Market

'9 EEQl store owner

87

What does the speaker mean when she says, "do

you carry local fruit”?

(A) She cannot find the products she is looking for.

(B) She wants the listener to give her some advice.

(C) She wants the listener to sell her products.

(D) She is worried about a shipment.

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(A) XHBO] £5 Xti%0l 3111i.

(B) §Ii7i1it|0ll7il 5.8% 35—9123 EtEl.

(C) §Ki7i 711-41194 Xili‘é E'Rtgﬁ Elﬁi

(D) HH-30I eeeq.

3M4 itxlgl BIE EM - Xi‘il ill‘etE ﬁﬁﬁiﬁxl 2% BIE

ElgErPl E’i E’étEOiIM XH‘JOl 3.5% Atﬂlﬂl HHE KHHHEIE El4>~°a|§ 3m?

Eli SuCi-(l own an orchard~w9 grow mainly apples and pears)

4— ?ﬁﬂ, ”EMS! 7i7iloll Milt Hlé'efol E’stxl ?éoikl EELSiﬁhwhen l

was at your shop, you didn't have a large supply of apples. So I

was wondering)l' sixth LEI-EM-l O[ ?\_Ig—Eé gxp} 1mm 31%|; i.1\_t

DH ”SEE ”dE—R'SH $2 HlEl‘E 215E Tit EDIE QE—S (C)0|Ei.

88

What does the speaker say she can do tomorrow?

(A) Make a phone call

(B) Provide samples

(C) Send an invoice

(D) Visit a clinic

E3 — EtIl-‘Zl NI?! M33

Xl-u: §H$01W EN” ’El% '3 331' E 3“- ‘Pw'Eill can drop off a few

samples of different varieties for you to tasteﬂkl LH‘Q AILHOlI Ci

AI ?\_tEKl’m coming back into town tomorrowm ?EEL LH°EI AILHE

7i:— ’a'Oil es—s same aces e e me. see (B)0|Ei.

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[i m:

.2}.

iii

092

FJ

» Paraphrasing Eis‘atﬂl drop off a few samples

4 xS‘éiQI Provide samples

89-91 $433 grill

w-Am Good morning, and 89welcome to today's

workshop for hotel staff. 9°Today I'm going to

demonstrate a new product we purchased here at

the hotel for training employees. It’s a video game,

and it was developed especially to practice the

best ways for handling hotel guests’ requests and

complaints. You might wonder why we're using

a Video game for this instead of our usual role-

playing techniques. Well, 91studies have shown

that one of the maior benefits of using these

games is significant improvement in customer

service.

?J'SBWIB. 2-;- Efé EPA $43§0l| 2+1 31% it‘é'itLIEl. 2% 11E

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9. NIEIEE, 57%| E‘I‘é.‘ $4949] 9531i 553% iiﬁlﬁlf i

% Eﬁépl $|3H 7Ht£El$tiﬁLIEh E SE 9% E7| 7|“; EH’.‘\_'01| HIEI

eel eta;

TEST 4 109

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94% 52-33% 3'53 Ol’é‘é g ill-IE .T'\_7—'l AlﬂléJi etalﬁl 7H+JE|EiE

E‘QLIEL

Olﬁl demonstrate AiEBlEi purchase—THJHEiEt complaint

gal role—playing EQEN technique 7|”; benefitOPét

significant gee improvement 7H5. 50%

89

Where do the listeners most likely work?

(A) At an event planning company

(B) At an appliance store

(C) At a fitness center

(D) At a hotel

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(A) Ol'ﬂé 7I§Al

(B) HERE Dll’ét

(C) aa'é’ét

(D) as

0|§4 appliance 7iﬁﬂ|§

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Ilg ﬂew 2e es x4e ease" e as eoemwelcome to

today's workshop for hotel Stefﬁ]. ﬁﬂﬁ 733% (D)0|Ei.

90

What will the listeners learn to use?

(A) Reservation software

(B) A voice—controlled speaker

(C) A video game

(D) A security system

exIee 01551 sees Hie 3!?J7i?

(A) Oil‘li gem

(B) ee x1101 ma

(C) HIEIE 7ll?=l

(D) ear use

ﬁllet Mile“?! 9% - ’"é‘XI'ETOI HH§ 533%“

KI—E- 272%?le Exlﬁﬂl 313% $IF3H :rL'JHEl +JH|§§ Alﬁﬁiﬂlﬁt

(Today I’m going to demonstrate a new product we purchased

here at the hotel for training employeesEH, :1 xil§§ HIEIQ 711

‘?:l(|t’s a video game)0|EtI'\_ it'll. i3N§0| HIEIB 7i|?:l ?Etg-Elg “ﬂ%

3352;“ ‘él 4‘- S’loﬁ see (C)0|El.

91

What benefit of the product does the speaker

mention?

(A) Lower operating costs

(B) Improved customer service

(C) Easier maintenance

(D) Increased employee satisfaction

110

EiXPi 91%? Kil§£| Olé‘E $317”

(A) IﬂEt-E-E’S'Hl

(B) 17—." HHIA 7H;I

(C) Ct HE- ﬁxliie

(D) 73% BEE {5%

ﬁﬂe Ail—‘tlkiit ee - Xil§£i OPS

ME 3.510“ 7i|‘.¥2 $31 OIEE 11." MHIAQI ester 7Htt(one of the

major benefits of using these games is significant improvement

in customer service)0|Eiﬂ itiO—D-E 583% (B)0|El.

» Paraphrasing ELEM significant improvement in

customer service

-> §ElQl Improved customer service

92-94 EIEI Eﬁll

M—Au To start this department meeting, 92I want

to discuss a change on the information technology

team. Ines, who’s been helping us for the past year,

has been promoted. She’s taking on a leadership

position within lT. 93l have a card to congratulate

her, and I'd like for all of us to sign it after the

meeting. We'll certainly miss Ines. She's the

specialist who developed most of the software we

all use currently. 94The new specialist will be Tony.

He hasn't worked with our department before, but

he does have fourteen years of experience.

OIE 5‘41 EMS \*l’il'EiiEM §E7IEE'SI EEK?" EH3“ 0l0l7l5l31 ’a‘z'

ELIEL Il'rl 1'5 591' SHE 59l- -’.§- 0|L|¢7l gﬂﬂo'lﬂ. :U-iE IT

Elollli item Ital; DEW Eell—Ilii. Xl|7l| éél ?lEJl ?JEHI, Ell:- EIEI

7i EH 3011 A1§5H¥MIR ’SE‘E‘ 0|L|A7i 23% 71018. 1'45 XE

$e| EE—7t AigélE ﬁﬁloi EH—‘t‘—E—% 7H3?! 7515-785. Alli Sé-

ﬂ-EJIE ELlﬁlLIEL ﬂoll $El W152i 72'0! "E'Et 51%. BIIIFJ, 14594

gem 91012.

01§| promote éﬁAlHEi congratulate éﬁiﬁtﬁt

specialist 78—37} currently XIE.‘ experience 70411, @Q

92

What is the speaker mainly discussing?

(A) A department merger

(B) A project plan

(C) A staffing change

(D) A trade show presentation

EtIl7l ?F—E 0|0F7 Iﬁi‘E 31% —'T'—‘%?\_'7i?

(A) ELM git

(B) gees 7e

(C) 9J3 ﬂit

(D) $91 tHetil ”Eta?

Olil merger-E—El. “3‘31

3HE Bill Hit; “1% ‘ Bil 2:51“

X|—.— iE—E—Oil Eingggl 51.6% 0|0F7|3i3dlEH| want to discuss a

change on the information technology team)D1, 153 $943 E

Eli? OILIA7l gﬂﬁﬂtﬁlnes, who's been helping us tor the past

year, has been promotedm it E, 43% LHE—E EIEIE OIOl Ll7i—Tl

RAE ’EJ'élE (C)0|El.

‘ » Paraphrasing ElsalQI change on the information

technology team -) EEEI staffing change

93

What are the listeners asked to sign?

(A) A greeting card

(B) A participant list

(C) A group photograph

(D) A registration form

eWEOI HEEO 23 EE 31% 5.13.” i?

(A) estate

(B) Eﬁxi‘e‘ﬂ

(C) Hill MEI

(D) EE °ch

Oiél participant E’sﬁl registration EE

sue All“ TAlésW—JE - Ai‘gﬁlEE East ‘i—J—E— 3d

EHil Eﬂt'ﬁoll §l7<l7i Iwollﬂl Eﬁi 9iE7i 212M EXIEOiPlI MESH E

EKI have a card to congratulate her, and I’d like for all of us to

sign it after the meetingm Bigﬁgae 5,13% (A)OIE}.

» Paraphrasing Eiﬁpl card to congratulate

\* EBB! greeting card

94

Why does the speaker say, "he does have fourteen

years of experience"?

(A) To express surprise

(B) To disagree with a suggestion

(C) To correct a misunderstanding

(D) To offer reassurance

iiWi “14'.-12| anI RAOlR'Eiﬂ erase OIee awn?

(A) EEIEE Eﬁli‘iﬂ

(B) Iil‘ﬂoll EEHilaiJ—l

(C) EEHE uieﬁgaﬁt

(D) ﬂ’elAPlEiI'.

0i§2l disagree with Noll E‘JEHBiEt reassurance ere Ai7i7|

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?JELE-oln c" E’SEOlIkl HE E E—E—7IE ELKThe new specialist

will be Tony)a i1 5"1 7‘10” OE] TMPJ 75ml °'°.\_tX1Em°'El(H

m

hasn’t worked with our department beforeﬁ'. Etil -rl ?JETE’J EEDI

E: ?JE-E—E EOI °'3.\_t JS10| <?’Ii'lEOil [Hat B.EE E7 iiﬁl 31E 21E ﬂit

EEE E ¢ am. KEEN ’25 E (Dlolﬁl.

95-97 ?\_H-HEL'E + ?\_H-llEt

W-Am Attention all customers. If you’re looking

for a quick meal solution, stop by our prepared-

food section for an easy, nutritious take—out dinner.

95We’re celebrating international week at our

grocery store. 96Yesterday’s Italian pasta was a big

hit, and if you enjoy spicy food, you'll definitely

want to see what our chefs have prepared for you

today. You can try a sample at the counter in aisle

nine. The dishes are available in single, double,

and famin-size portions, for your convenience.

97When you pick up a meal, you'll also find some

recipe cards included in the package.

317—.“ OiEi-E-Wll EELIEL HHiE A—lAtﬁH’“ E71.“E’§Jﬂ RACE Xl§|7iEHi§t

EEIME il—‘IOll E31 ﬁlg‘gﬂi RAEEI EIIOIEOI-xEEIE E'OiEMLE.

xiii A'EE’EE Elli ?F—ﬂ‘E E3551 94% LIEl. 0|in OIEEIOI ELEM

E °.\_'7|E WEE“ ﬂH—.-\_- 3 ° EE7It' ElE 2E X‘l—s-I BEIAIEOI :HIE"

EEEMOFELIEL 95 EMEOH °".: FiEF—iollkl Alé. 'Si’E' -’I‘— ?JELIEL

OEIE— 017—.“I'5Ll ‘T‘PIE T15" 19.1%, 293%, 7E 394% 0|E3i’E #-

“ELM. REIE LEE, 11H? III ?\_loil EEE' ?&Eltij ?iﬂ Eﬂél’E ¢-

Olﬁl-IEI'

0i§| solution EHEi—h‘ prepared food EEl' —.E nutritious

‘§%t7i‘2,lE celebrate Eoloitt 7i'E10lEt definitelyJ—l. HJEAI

aisle EE available oleee 91: convenience 11.191

recipe £115.; include EEMPIEi

International Week Specials

«wednesday

96lnolian Curry .,.

Thursday ’

Mexican Tacos

TEST4 111

95

Where is the announcement most likely being

made?

(A) In an amusement park

(B) In a supermarket

(C) In a restaurant

(D) In an airport lounge

EtLHHAE—E OlEIOlIAi HERE”?

A) EDIE?!

(B) Eiiﬂlﬂ'

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(D)

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5H9; {till LHE gag — °JLH'g-3-éi

XIE ZTE'E'JEOH Xi§i MEEEE EKH EEE E6i6LT'. RACHWE re

celebrating international week at our grocery storem 53533

§§E(B )OlLi.

» Paraphrasing Elii—l grocery store 46 gael supermarket

96

Look at the graphic. What is offered today?

(A) Barbecue

(B) Pasta

(C) Curry

(D) Tacos

M74 EEO" 46E 2E KHEEIE 7iEE 9J7i?

(A) IIliHh‘TIL

(B ) ILiAF—i

(C) alill

(D) E}:

5H A1” 73E °‘i7H - 2E XHEEIEA 7\*

J(IE EHEOIIM GiXil OIEEiOi EiAEPi E °.'7|E EBIEEH DHE E’LiE

EﬂEiE 2E .‘ElEIAlEOI EHIE 7E ”—7. EM 5.\_iLi(Yesterdays Italian

pasta was a big hit, and it you enjoy spicy food, you'll definitely

want to see what our chefs have prepared for you t0day)ﬂ ?HEI:

kill EEE HE OIEEIOi EiAEi'7i EiE‘EBI EE QEOI‘RAEE 4-51

‘E‘Li 2E°|—. EE ’gE—O OIE 7iEi|0iEi. EEiEiki EE‘E (C)0 IEi.

97

What is provided with a purchase?

(A) Beverages

(B) Serving utensils

(C) Discount coupons

(D) Recipes

:r‘E'HEﬂi 5ei77H KltSEIE 74EE‘110'7i?

(A) E3

(B ) \*—i7|

(c > El 5%

(D) ?EEIE

112

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KI—E—EH lTOiikI EEIE J\_ala nH91x|°IoII£§aerHI atg um

5E“?— RAE t(When you pick up a meal you ll also find some recipe

cards included In the package)3'. §HQEE ”SEE (D )OiEi.

98—100 E93 + E’g

W-Br Welcome to the annual Midwest Landscapers

Showcase. This is an opportunity for the region’s

landscaping professionals to network and explore

the latest innovations in our industry. If you

haven’t done so already, 98don't forget to take a

conference packet from the registration desk. It

has all the information you’re going to need. Now,

there’s one change to the schedule of today’s events.

990m original ten o'clock speaker had to cancel.

Instead, Holmdale Systems will be discussing

irrigation technology at ten o’clock. Before we

get started with the first presentation, 100I'd like

to introduce Raiesh Patel from our conference

organizing committee. He’ll talk about how to

become a presenter for next year’s conference.

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committee ZEEE’HEEI

Landscapers Showcase Schedule ‘I

Presentation Time

Dealing with Extreme Weather 8:00 AM

How to Create a Vertical Garden 9:00 AM.

'99New Methods of Pesl Control 10:00 AM

Urban Landscapes 11 :00 AM.

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woman EHﬂéWI 2?: 8M

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What does the speaker remind the listeners to do?

(A) Pay a registration fee

(B) Pick up conference materials

(C) Visit a vendor’s booth

(D) Make a lunch selection

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(A) éiﬂl El?

(B) 3121 K}: m

(C) 21%“ $A EQ—Er'

(D) £113 011% +13"

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forget to take a conference packet from the registration desk)

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» Paraphrasing ErifEI take a conference packet

-’ germ Pick up conference materials

99

Look at the graphic. Which presentation has been

canceled?

(A) Dealing with Extreme Weather

(B) How to Create a Vertical Garden

(C) New Methods of Pest Control

(D) Urban Landscapes

All! 5&0“ BEE, 155%.! ha“: amen?

(A) 7l’gol'ﬂoll Eﬂﬂéﬂl

(B) 495! ”54% SEE ‘3;

(C) SEE Elilﬁlﬁ JLHi—E- 'élﬁ

(D) EM 5?:

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o’cLock speaker had to cancel)IL iﬂ, All! ?SEOHM 10M “E’E

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Who is Rajesh Patel?

(A) A conference organizer

(B) A corporate sponsor

(C) A local caterer

(D) A building inspector

EWIAI 11ng 1741”}?

(A) ilgl ?F-illl'

(B) 7|?J $3.375}

(C) N9. 52419:!“

(D) {4% i348- ?:Wpd

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like to introduce Rajesh Patel from our conference organizing

committeeL—i 3.5140” 55%? (NOIEL

; » Paraphrasing EEPQI Rajesh Patel from our conference

organizing committee

~’ KJEE’J A conference organizer

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